

Strategic Director of Customer and Relationships

PAMELA DONNELLY

PA  
Justine Wisdom

- Customer
- Communities
- Partnerships
- Community Safety Partnership
- Health and Safety

Assistant Director -  
Customer

LEONIE RATHBONE

PA  
Marie Smith

Customer Business  
Manager  
SAM ANTHA PRESTON

Customer Solutions  
Manager  
JASON GRANGER

Museums  
and Culture Manager  
FRANK HARGRAVE

Safety and Protection  
Manager  
MEL RUNDLE

Wellbeing and  
Prevention  
Manager  
MICHELLE TARBUN

Digital Projects and  
Website

Benefits Processing

Colchester and  
Ipswich Museums  
Service

Building Control

Bereavement  
Services

Improvement and  
Engagement

Customer contact  
and support

Visitor Information  
Centre and Tourism

Community Safety  
and Safeguarding

Community Enabling  
and Digital Access

Payments and Debt  
Recovery

Elections

Heritage and Culture

Environmental  
Protection and  
Animal Services

Healthy Homes

Revenues  
(Council Tax and  
Business Rates)

Land Charges

Housing Enforcement

Systems  
Development PPLPS

Licensing, Food and  
Safety

Wellbeing and Health

Strategic Director of Policy and Place

LINDSAY BARKER

PA  
Yvonne Towndow

- Place Services - Planning; Housing; Transport;  
Sustainability; Economic Development
- Client function for all Council-owned  
companies, Colchester Borough Homes and  
North Essex Garden Communities

Assistant Director - Place and Client  
Services

MANDY JONES

PA  
Victoria Hanley

Client and Business  
Manager  
ANDREW TYRRELL

Housing and  
Economic Growth  
MATTHEW STERLING

Lead Officer for  
Planning and Place  
Strategy  
KAREN SYRETT

Client Functions

Housing Strategy

Planning Policy

Sustainability and  
Climate Change

Economic  
Development

Planning  
Development  
Management  
Planning Enforcement

Transportation

Travel Plan Club

Chief Operating Officer

DAN GASCOYNE

PA  
Margaret Maby

- Budget Strategy and Medium Term Financial Planning
- Corporate and Improvement Services
- Performance management and improvement planning
- Borough-wide Operational and Zone-based services
- Parking Partnership (NEPP)

Assistant Director – Corporate and Improvement Services

RICHARD BLOCK

PA  
Marie Smith

Communications and  
Marketing Manager  
STEWART HENDERSON

Group Manager –  
Sport and Leisure  
TIM SWALLOW

Strategic Finance  
Manager (S151)  
PAUL COOK

Strategic  
Governance  
Manager  
ANDREW WEAVERS

Strategic ICT  
Manager  
KIERAN JOHNSTON

Strategic People and  
Performance  
Manager  
JESSICA DOUGLAS

External  
Communications

Aquatics

Finance - Business  
Partners

Corporate  
Governance

ICT Strategy  
and Projects

HR and HR Service  
Centre

Marketing

Business  
Improvement &  
Controls

Finance - Projects

Corporate  
Procurement

IT Infrastructure and  
Hardware Provision

Payroll

Internal  
Communications

Commercial

Finance - Technical

Hallkeeping

Data Protection and  
Information Security

Research and  
Change

Multi-site  
Management

Legal Services

ICT Support  
and Helpdesk

Performance  
(People/Programmes)

Sport and Fitness

Assistant Director -  
Environment

RORY DOYLE

PA  
Louise Coe

Neighbourhood  
Services  
ROSA TANFIELD

Parking Partnership  
Manager  
RICHARD WALKER

Recycling, Refuse and  
Fleet

Parking Areas

Street Care and  
Safety

Parking Business

Parks, Open Spaces  
and Waterways

Parking Technical

Town Centre, Market  
and Street Trading

Managing Director  
PAUL SMITH

PA  
Antonia Cutler

Finance Manager and  
Company Secretary  
ABBEY GOUGH

Senior Commercial  
Manager  
ALISTAIR WILSON



Colchester  
COMMERCIAL HOLDINGS