Customer
- Customer Services
- Delivery Channels
- Customer Operations
- Customer Solutions
- Income and Debt Management
- Professional Support Unit
- External Partnerships and Relationships.

Communities
- Zones
- Museums
- Arts and Culture
- Tourism
- Bereavement Services
- Community Services.

Environment
- Environmental and Public Health
- Building Control
- Licensing and Land Charges
- Elections and Registration
- Waste Services
- North Essex Parking Partnership.

Policy and Corporate
- Policy Development for Economy; Housing and Homelessness; Sustainability; Transport; Local Plan and Economic Strategy
- Planning Service Delivery
- Corporate Organisational effectiveness in Finance; ICT and Comms; Corporate Governance; People and Performance; Transformation.
- Client function for North Essex Garden Communities; Housing Company; Colchester Community Stadium Company; Commercial Company; Heat Company.