

Leisure World Colchester

Information collected

- Title
- Name
- Address
- DOB
- Gender
- Contact details
- Photos (for Lifestyle Memberships)
- Next of kin details for junior leisure card holders and junior memberships for sessions such as Kids Camp and Swimming Lessons
- Medical information (Kids Camp, children's swimming lessons, LEAP referrals, Gym users)

Agencies we might share your information with

- Ofsted (who inspect our Kids Camp records)
- Police
- Other emergency services
- Colchester Borough Council Community Safety Team (Section 9 of the Domestic Violence, Crime & Victims Act 2004)

Purpose for processing

Colchester Leisure World requires the above information in order to provide a service to you. We only request the minimum amount of information and ensure that it is stored securely in Gladstone (our preferred IT Fitness and Leisure Member Management system) and Harlands (our third party Direct Debit BACS Bureau for memberships).

Length of time we keep your information

As a Leisure Card holder your information will be kept on file for up to 3 years from your last visit to Leisure World Colchester. However, you do have the right to contact us and ask for your information to be removed prior to that where there is no obligation or statutory requirement for it to be kept. You can exercise this right by contacting contact.leisureworld@colchester.gov.uk and by giving your Leisure Card number (where known), your first name, surname and postcode.

Facebook advertising

We run regular Facebook campaigns and by signing up you're agreeing for us to hold your information for 6 months, or if you sign up for a Leisure Card for 3 years from the last visit to Leisure World Colchester. If you no longer wish to receive offers, information and incentives from us you can ask to have your information removed via the above email address.

Updates to this privacy notice

We will continually review and update this privacy notice to reflect changes in our processes and procedures, as well as to comply with changes in the law. When such changes occur, we will revise the "last updated" date at the bottom of this notice. We encourage you to periodically review this notice and to be informed of how Colchester Borough Council is protecting your information.

The privacy notice was last updated on 03/07/19.