



Job Title:	Customer Manager - Aquatics
Job Reference:	LL205
Department:	Sport & Leisure
Location:	Leisure World
Salary range:	£31,681 to £37,001
Contract status/type:	Permanent
Working hours:	37 hours per week
Closing date:	30 January 2019
Interview date:	To be confirmed

Are you looking for your next challenge? Leisure World Colchester, a regionally renowned Leisure Centre with over 1 million visitors each year is looking for a Leisure Manager to join the leadership team where you can use your wealth of Sport & Leisure experience to lead and develop our Aquatic facilities.

We are looking for a highly motivated, driven individual with a strong focus and track record of delivering a compelling customer experience and exceeding stretching Commercial targets.

You will be responsible for the financial and operational performance of our impressive facilities covering our Leisure Pool with flumes and outdoor rapids ride, Aqua Springs our premier Mediterranean themed spa, a 25-meter Fitness Pool and our Teaching Pool which includes our extensive learn to swim programme.

Responsibilities include planning, monitoring and reviewing income, expenditure and budgets to achieve targets. Developing and implementing strategies working closely with the Commercial Manager to ensure effective implementation through robust business planning and delivery. You will need to be commercially astute, financially aware and have a practical knowledge of budgetary controls.

Managing a large team of staff, the successful candidate should have excellent people skills to manage performance and develop staff to provide an efficient, effective and motivated workforce.

Colchester Borough Council has a wide range of services and facilities that can involve dealing with children or vulnerable adults. We treat our obligations for the safety of children and vulnerable adults seriously and expect our staff to be committed to the principles of our published policies and to adhere to the procedures contained within them.

Date: 19 December 2018

Ideally, you will demonstrate existing knowledge and awareness of Health & Safety and may need to undertake additional training, as this role will lead on this across sport and leisure, working with other managers to ensure the wider service operates safely.

The Aquatics Manager is supported by posts such as a Duty Managers, Swim School Coordinator, Lifeguard Trainer Assessor, Beauty Therapy Team Leader plus our pool water management is completed by an on-site Technical Team managed by Colchester Borough Homes.

If you have the desire to work for one of the most forward-thinking Boroughs in the country, alongside the ambition and drive to make an impact on the health and wellbeing of the residents and visitors to Colchester this could be the opportunity for you.

To apply please send your CV and cover letter to sarahl.johnson@colchester.gov.uk.

Please note the vacancy may close at any time once sufficient applications have been received. Early submission of your application is encouraged.

For further information about this vacancy, and to find out more about working for Colchester Borough Council, please visit our website - www.colchester.gov.uk/jobs.

Applications will not be accepted after midnight on the closing date

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