

## Mile End Community Engagement Process – July 2011



## A Report for Colchester Borough Council

Edited by Rachel Hine and Zareen  
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As an independent research body, the *interdisciplinary* Centre for Environment at the University of Essex was commissioned to undertake and facilitate the Mile End Community Engagement process. The views represented in this report are those of local participants in the engagement process and do not represent those of the University of Essex, Colchester Borough Council, Myland Community Council, Love Myland, Braiswick Residents Association or any other group concerned with the community engagement process.

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## **List of Abbreviations**

CBC	Colchester Borough Council
iCES	Interdisciplinary Centre for Environment and Society
LDF	Local Development Framework
MCC	Myland Community Council
MDS	Myland Design Statement
NAR	Northern Approach Road
NGAUE	North Growth Area Urban Extension
SPD	Supplementary Planning Document
VDS	Village Design Statement

## Contents

	<b>Page</b>
<b>Acknowledgements</b>	3
<b>List of Abbreviations</b>	4
<b>Executive Summary</b>	6
<b>1. Background</b>	9
1.1 Rationale for the Mile End Community Engagement	9
1.2 The interdisciplinary Centre for Environment and Society	9
1.3 Why use a participatory appraisal approach?	10
1.4 Aims of the community engagement process	11
<b>2 The Mile End Community Engagement Process</b>	13
2.1 Team composition and sampling contexts	13
2.2 Participatory methods used in the community engagement process	14
2.3 Details of the Mile End community engagement process	15
<b>3 Results from the Mile End Community Engagement Process</b>	17
3.1 General information about participants	17
3.2 Results from the Map Models – Where participants live	18
3.3 Results from the Map Models – General points	18
3.4 Results from the Map Models - What is special about living in Mile End	19
3.4.1 Environment and greenspaces	20
3.4.2 Peaceful location	20
3.4.3 General facilities	21
3.4.4 Community spirit	21
3.4.5 Parks and recreation facilities	22
3.4.6 Convenient location	22
3.5 Results from the Map Models - Problems and Opportunities in Mile End	23
3.5.1 Transport and roads	24
3.5.2 Housing	27
3.5.3 Education and training	28
3.5.4 Leisure and recreation	29
3.5.5 Employment and local economy	30
3.5.6 Crime and security	31
3.5.7 Environment and conservation	32
3.5.8 Community	33
3.5.9 Facilities and services	35
3.6 Comments from Myland Primary School	36
3.7 The 'What happens next?' matrix	37
3.8 Prioritisation of opportunities	37
3.9 The Mile End community timeline	38
<b>4 Conclusions</b>	41
<b>Annexes</b>	
<b>Annex A What is special about Mile End</b>	42
<b>Annex B Problems and opportunities in Mile End</b>	46
<b>Annex C Selection of participatory methods for use in community assessments</b>	63
<b>Annex D Prioritisation and responsibility for key opportunities by sector</b>	64
<b>Annex E About the authors and co-contributors</b>	65
<b>Annex F Engagement team pledge</b>	66

## Executive Summary

In order to understand how local residents feel about living in Mile End (i.e. good points, issues, ideas for change etc.) and to ensure that any proposed developments in the area would be shaped with as much input from the existing residents as possible, Colchester Borough Council commissioned the University of Essex (as an independent agency) to deliver a community engagement process. This community engagement took place between the 11<sup>th</sup> and 18<sup>th</sup> of July, 2011.

The University of Essex designed a fully inclusive participatory process to enable representative community participation. The participatory process strongly emphasized visually oriented tools and used the following participatory appraisal methods in the Mile End Community Engagement process: participants' data sheets, map models, community timeline and a prioritisation matrix. Such participatory, interactive and visual work allowed views to be collected from across a wide spectrum of local respondents – people of all ages and abilities. A team composed of a cross-section of i) local residents, ii) professionals who work in the area (local business people, grassroots workers, ward councillors) and iii) University of Essex facilitators, took this process out to the wider Mile End community.



The community engagement process reached 435 local people. Respondents varied in age from children to older people; were made up of a mix of male (41%) and female (59%); and around half had lived in the area for less than 10 years and half for over 10 years. The majority (68%) work locally within 5 miles of Mile End although 28% of respondents worked 11 miles or over away. A little over half of participants said they were working, 21% are students or at school and 12% are retired.

Participants gave us 437 comments describing a huge variety of aspects that they feel are special about living or working in Mile End, ranging from comments about the amount and quality of greenspaces in the area, how tranquil many places feel, the good facilities etc. through to the sense of community spirit. The responses clearly indicate however that residents value local green and open spaces (especially High Woods Country Park and Chesterwell); the peacefulness and location; and the strong sense of community the most.

### **What is special about Mile End.....**

*"A natural open space that contributes to the health & wellbeing of people, provides a safe habitat for wildlife - and actually contributes to the image of Colchester"*

*"Chesterwell area is the only large expanse of open countryside in Mile End which is probably unique to our area which is otherwise densely populated. It is used and enjoyed by many people for various reasons"*

*Nice and quiet, lovely walks, close to town. Very friendly people, the community spirit, feel safe*

*Good community, pleasant neighbourhood, green spaces, dog walks"*

*"Lots of facilities here in easy walking distance"*

A total of 674 different issues and 383 different opportunities for change were identified on the map model of Mile End. These problems and the opportunities for improvement as identified by local residents, have been grouped into key nine key areas: i) Transport and Roads; ii) Housing; iii) Education and Training; iv) Leisure and Recreation; v) Employment and Local Economy; vi) Crime and Security; vii) Environment and Conservation; viii) Community; and ix) Facilities and Services. The number of comments received about issues and opportunities in each of the 9 categories is shown in Table A.

**Table A. Number of 'problems' and 'opportunities' comments in each category**

Category	Problems		Opportunities for change	
	No. of problems	Percentage of total problems	No. of suggestions	Percentage of total suggestions
Transport and Roads	344	51%	139	36%
Housing	124	18%	33	9%
Education and Training	23	3%	23	6%
Leisure and Recreation	11	2%	24	6%
Employment and Local Economy	3	1%	4	1%
Crime and Security	23	3%	4	1%
Environment and Conservation	66	10%	25	7%
Community	19	3%	38	10%
Facilities and Services	61	9%	93	24%
Total	674	100%	383	100%

The majority of problems cited (79%) were about transport and roads; housing; or environment and conservation in Mile End. Regarding the transport and roads of the area, the main concern was about traffic – both generally in the area and particularly at North Station roundabout (n=188), with concerns about parking (n=73) and bus services (n=36) also being raised. Respondents cited 124 issues about housing within Mile End with the majority of these to

do with a general concern related to the building of more housing within the area or indeed pleas for no more new housing (n=77). The next most frequently mentioned concern was that of how the new houses would impact on local services and there were calls for more local infrastructure before house building commences (n=23). Respondents also listed 66 problems related to environment and conservation of the area including worries over the development impact on greenspaces (n=23), concern over dogs fouling pavements (n=23) and concerns about litter (n=11).

Mirroring respondents' concerns, suggestions for improvements to the local area focused primarily on improvements to transport (n=139); the provision of more facilities and services (n=93) and community related ideas (n=38); although ideas for community and housing also feature. Members of the community engagement team collated and analysed the opportunities for improvement comments and identified (where possible) 3 key opportunities in each sector. These key opportunities were then

#### Opportunities for Mile End ....

*"Need to do more improve the bottle neck at North Station"*

*"Something needs to be done to ease congestion around North Station,*

*"Re-unite the 2 halves of Myland with proper footbridges over the NAR - at Mill Road and near the new school - essential once the A12 link is complete"*

*"Development continues to take place and is generally positive for the area, but maintenance of local greenspaces plus infrastructure needs to be considered*

*"There is now an opportunity to 'get it right' for new housing developments?"*

*"More outdoor activities for children and young people"*

prioritised by the team (using a forced choice method) and were then sorted into a 'What happens next' matrix. The top three opportunities that the team voted for in the prioritisation exercise were: i) More community facilities (clubs, community centre etc); ii) Alternative location for new housing (i.e. not in Mile End) and iii) Improve North Station roundabout area (i.e. transport infrastructure)

**Problems in Mile End ....**

*"Traffic nightmare at North Station Roundabout"*  
*"Parking. Commuters park in our spaces and then we have to pay to park outside our homes with a permit!"*  
*"There is too much building for current infrastructure"*  
*"Please no more houses. The station roundabout cannot cope"*  
*"Have more places for teenagers to go because most things in the area are for children"*  
*"Why are new houses being considered, building over open countryside, whilst there are many unoccupied and derelict dwellings within Colchester and surrounding areas?"*  
*"Worried about development, loss of green space and loss of established trees"*  
*"Amount of dog fouling on pavements"*

When addressing 'What happens next?', many of the opportunities (including suggestions for more greenery, better infrastructure and relocating building activity to brown field sites) were deemed by the team the remit of local government agencies, service providers and local authorities. Other improvements, such as the provision of more facilities (such as shops, post offices and community spaces) were felt to be achievable jointly by the local community working together with other agencies such as local authorities. Whilst it was felt that encouraging more community spirit was something that the local residents themselves can do.

In conclusion, there are three major themes emergent from the findings. Firstly, there is an appreciation of the local green and open spaces in Mile End and a concern for their future. It is clear that residents value green and open spaces in Mile End and are therefore concerned about the possible loss of green space as a result of any future development and the potential to change the essential nature of Mile End, the greenness, the open spaces and the 'village feel', deemed so special by current residents.

Secondly the largest issue facing Mile End, as highlighted by local residents, is the limitation of the local transport infrastructure and the resultant traffic congestion (particularly around the North Station roundabout area). Related to this, the next most frequently mentioned issue in participants' comments was their concerns about the impact of further development in Mile End, especially the impact of further housing on existing facilities and infrastructure (e.g. possible pressure on local schools, services, further difficulties with roads and parking).

The third theme coming out of the findings is that of local facilities and services. Whilst there were many positive comments about the local sense of community, residents also expressed concerns about the lack of community facilities and suggested the need for a local community centre, more community groups, youth clubs and other facilities for young people. Respondents value existing education facilities, amenities, local clubs, groups, healthcare and public transport but felt that the area would benefit from more shops, Post Offices and options for entertainment, especially considering the local population increases associated with the building of hundreds of new homes in the area.

The engagement process has provided a valuable opportunity to obtain the views of a wide section of the population of Mile End and Braiswick. The findings from this process will be taken into account in the preparation of a Master Plan for the North Growth Area Urban Extension. The findings are also likely to be useful to Myland Community Council, other service providers and community groups in the area and therefore this report will be widely circulated.



# 1 Background

## 1.1 Rationale for the Mile End Community Engagement

Significant residential and commercial development is proposed for North Colchester, including within the Mile End area, and Colchester Borough Council (CBC) wanted to encourage greater local engagement with the planning process, in line with the new 'localism' approach to community development. Some disaffection with the planning process had been evident within the community of Mile End with some well organised groups of local residents showing strong resistance to the plans.

A number of public consultations have occurred previously in Myland and Mile End including events relating to the preparation of:

- Village Design Statement (VDS) in 2008 – Myland Parish Council led
- Myland Design Statement (MDS) in 2009 – Myland Parish Council led
- Myland Fete in 2009 – Myland Parish Council led
- North Colchester Growth Area Supplementary Planning Document (SPD) 2010 – CBC led

With this process in 2011, CBC wanted to achieve 2 outcomes, firstly to understand how local residents feel about the Mile End area (i.e. good points, issues, ideas for change etc.); and secondly to ensure that any proposed developments in the area would be shaped with as much input from the existing residents as possible. To this end, CBC commissioned the University of Essex as an independent agency to deliver a community engagement process. The University of Essex has expertise in participatory appraisals and community engagement, having facilitated similar work in locations across the UK over the last decade.

## 1.2 The *interdisciplinary* Centre for Environment and Society (iCES)

The iCES is an interdisciplinary research centre that draws on the research and teaching expertise of internationally-renowned researchers across the University of Essex. These include the Departments of: Biological Sciences, Computer Science and Electronic Engineering, Economics, Government and Sociology; the School of Health and Human Sciences, the School of Law and the Essex Business School. Its Fellows are engaged in a wide range of cross-disciplinary environmental research at the local, national and international levels.

The *interdisciplinary* Centre for Environment and Society is also a leading authority on the use of Participatory Appraisal and Action Research to assess the needs and opinions of communities. With over 20 years' experience of participatory assessment, we have worked with a wide variety of organisations and target groups including work with Housing Associations, countryside management projects, Village Appraisals, Healthy Living Centres, Health Needs Assessments, sex and relationship education, local authority planning and urban regeneration both within the UK and internationally. The iCES has developed innovative techniques that engage communities as active participants and this approach encourages community ownership of outcomes so that they are self-sustaining in the longer term.

## 1.3 Why use a participatory approach?

Over the last twenty five years, there has been a rapid growth in interest in community participation in a

wide range of sectors and contexts, including health, environmental management, urban regeneration, agriculture, conservation, national parks, and local economic development.

New forms of engagement are beginning to emerge, resulting in people increasingly getting involved in their own communities and influencing decisions that affect their lives. The complexities of 'real-world' problems need solutions developed by all stakeholders, if they are to trust in and abide by the outcomes. In some cases, these new forms of participation are having substantial effect; in others, rather little.

Several important trends have shaped the need for enhanced forms of public engagement in modern society:

- A long-run decline in people's engagement in civil society, including a loss of infrastructure that promotes participation;
- Continuing exclusion of some social groups from decision-making and consequential exclusion from beneficial outcomes;
- Continuing declines in the state of the natural and physical environment;
- Reduced confidence in existing externally-driven patterns of economic development to deliver sustainable and equitable solutions for all social groups.

New participatory processes have therefore been sought to bring together different stakeholders in the renewal of both the countryside and the town. History tells us that coercion does not work. We may have technologies, practices and policies that are productive and sustainable, but if they are imposed on people, they do not work in the long term. These processes and technologies must be locally-grounded, and so produce different solutions for different places.

Fortunately we do have somewhere to turn. There has been a revolution in the past twenty five years in participatory methodologies. Emerging from a range of different traditions and disciplines, they have expanded in use and efficacy since the 1980s and 1990s both in the developing country context and in the industrialised world.

As a result, the terms 'people's participation' and 'popular participation' are now part of the normal language of most development agencies. Indeed, it is such a fashion that almost everyone says that participation is part of their work. This has created many paradoxes. The term 'participation' has been used to justify the extension of control of the state as well as to build local capacity and self-reliance; it has been used to justify external decisions as well as to devolve power and decision-making away from external agencies; it has been used for data collection as well as for interactive dialogue.

Great care must, therefore, be taken over both using and interpreting the term participation. It should always be qualified by reference to the type of participation, as some types will threaten rather than support the goals of community regeneration. What is important is for institutions and individuals to define better ways of shifting from the more passive, consultative and incentive-driven participation towards the interactive end of the spectrum.

There are now more than 60 different terms for these systems of learning and action, some more widely used than others. This diversity and complexity are strengths, as they are signs of innovation and ownership. Despite the different contexts in which these approaches are used, there are four important common principles uniting most of them.

**i. *Systemic and Group-Learning Process***

The focus is on cumulative learning by all the participants through the use of a system of learning and interactive methods. The complexity of the world is revealed through group inquiry and interaction, implying investigators of three types: those from different disciplines, from different sectors, and from both professional and local contexts.

**ii. *Multiple Perspectives of Stakeholders***

A central aim is to seek diversity, rather than characterise complexity in terms of simple averages. Different individuals and groups make different evaluations of their situations, which lead to different actions. All views of activity or purpose are heavy with interpretation, bias and prejudice, implying that there are multiple possible descriptions of any real-world activity.

**iii. *Facilitation Leads to Transformation***

The methodology is concerned with the transformation of existing activities to try to bring about changes which people in the situation regard as improvements. The role of an external expert is best thought of as helping people in their situation carry out their own study and so achieve something.

**iv. *Learning Leads to Sustained Action***

The learning process leads to debate about change, and debate changes the perceptions of the stakeholders and their readiness to contemplate action. The debate and analysis define changes which could bring about improvement, and so seeks to motivate people to take action to implement the defined changes. Agreed actions represent accommodations between the different conflicting views. These actions include institution building or strengthening, so increasing the capacity of people to initiate further action on their own.

The Community Engagement process for Mile End was designed to be interactive, with local people participating in joint assessments of past and present, and joint visioning for the future.

## **1.4 Aims of the community engagement process**

The aims of the Mile End community engagement process were:

- to design a fully inclusive participatory process to enable representative community participation
- to highlight to the local community that whilst development is unavoidable in Mile End, local people have the power to shape any development for the benefit of existing and future local residents
- to involve as many local people as possible, both those who had already engaged in some way with the current development process and those who had not been involved in any way
- to encourage and collate a multitude of differing views relating to what kind of development is needed in the area, and the community services or facilities it could provide
- to encourage feedback on existing planning proposals.

## 2 The Mile End Community Engagement Process

### 2.1 Team composition and sampling contexts

Consideration was given to who would be best suited and able to contribute to the Community Engagement team and the aim was to ensure that all relevant stakeholder groups in Mile End would be represented. It was also important that team members understood that they would be facilitating taking an anonymous, interactive and inclusive, non-verbal consultation process out to the wider community rather than imposing their own views or those of a community group or employer. Team members were asked to pledge that they would adhere to this and remain independent whilst taking the process out to local residents (see Annex F).

CBC and the University of Essex spent time talking to local people who both worked and lived in the area. The final team consisted of a cross-section of local residents, professionals who work in the area (local business people, grassroots workers, ward councillors etc.) and University of Essex facilitators.

A variety of sampling approaches were used in the Mile end Community Engagement Process to ensure that as large as possible sample of the population were involved, and that this group was as representative of the whole population as possible. All communities contain a range of different people and groups, and it is important that all these are included and are able to take part in the assessment. To enable this mix of people to be reached there were three different sampling contexts in the assessment. These included drop-in sessions, meetings with community groups at their normal place and time, pre-arranged locations for chance encounters and a supporting online questionnaire.

#### Drop-in sessions

These were held at the Myland Community Council offices on Nayland Road. Advertising for these sessions (and at other locations) consisted of:

- Times and locations posted on websites of Colchester Borough Council and Love Myland
- Emails sent to local residents
- Posters displayed in the area

#### Outreach to Pre-arranged groups

Arrangements were made for the engagement process to visit local groups and other stakeholders during their usual meeting times at the usual venue. These included parent and toddler groups and schools.

#### Outreach to Pre-arranged locations, with chance encounters

In order to access those members of the community who do not necessarily belong to a specific group/club/institution, it was also arranged that the engagement teams would visit popular places in the locality and to involve people who happened to be there at the time in the process. Such places included locations in Myland, Braiswick and New Braiswick Park.

## **2.2 Participatory methods used in the community engagement process**

The participatory process for the consultation events was designed to fit the particular local circumstances. There was a strong emphasis on visualisations to encourage interaction – participatory appraisal involves a shift from verbally-oriented methods (formal interviews and written assessments) to visually-oriented ones (participatory diagrams and visualisations) – See Annex C for a list of participatory methods.

The following participatory appraisal methods were used in the Mile End Community Engagement process. The participants' data sheets and map models were used in all contexts and the timeline and matrix were completed at the first and last sessions respectively.

### *i. Participants' data sheets*

Participants' data sheets were displayed on boards at the various venues used for the community engagement events. Participants were asked to answer questions on the participants' data sheet by placing sticky dots in the various answer boxes. This enabled gathering of information about the members of the community involved in the engagement whilst ensuring anonymity. Questions asked related to

- Age (<18 years, 19-30, 31-40, 41-50, 51-65, >66 years)
- Gender
- Length of time living in Mile End (<1 year, 2-5, 6-10, 11-25, > 25 years)
- Distance travelled to work (or school) (<1 mile, 2-5, 6-10, >11 miles)
- Occupation (working, not working, retired, carer/voluntary work, houseperson, student/ at school, suffering from ill health/ disabled)

### *ii. Map-Models*

The map models of the Mile End ward area were constructed by CBC and enabled spatial issues to be understood. The map models consisted of a map overlaid on polystyrene.

Participants were first asked to place a coloured pin in the map to mark where they live and were then encouraged to write on three types of coloured flags and to stick these into the map. The coloured flags were used to enable participants to express their views concerning various aspects of the community and environment in which they live in a visual and informal way. Green flags represented 'What is special', pink flags denoted 'Problems' and yellow flags were for 'Opportunities for improvement'.

### *iii. Online Survey*

An online survey was also developed to enable local residents to give their views, even if they were unable to attend one of the drop-in or roving sessions. The questions on the online survey exactly mirrored those questions being asked on the participants' data sheets and the map models. The online survey was featured on the front page of the CBC website and was accessible for the duration of the engagement week.

#### iv. Time line

The time line for the community history of Mile End was created at the first workshop with the community on 27<sup>th</sup> June. The time line was divided into decades starting from the 1950s and finishing with the 2010s. Events that affected Mile End were recalled and written on the timeline by members of the community and local members of the team during the workshop.

#### v. Responsibility and action matrices

To determine which stakeholders are best suited to and capable of taking on key opportunities identified by the residents of Mile End a 'What happens next' matrix that separates activities that local people can do themselves; what they can do with external help and support; what external agencies can; etc was created and completed by the community engagement team at the last session on Monday 18<sup>th</sup> July.

#### vi. Prioritisation of key opportunities

Prioritisation of the key opportunities identified by residents (as collated and analysed by the community engagement team) took place at the closing session on the 18<sup>th</sup> July. The community engagement team were asked to score the priorities for the key 'Opportunities' for each sector that had been identified by the Mile End residents, by a process of forced choice scoring. Each team member (providing they were a Mile End resident) was given 6 coloured sticky dots and was asked to place the dots on the opportunities they felt were most important to them personally. They were able to stick all 6 dots on a particular issue if they felt strongly or divide them between issues. The sum of points for each issue was calculated and issues with the most dots were therefore considered the most important.

### **2.3 Details of the Mile End Community Engagement process**

The first stage of the community engagement process for Mile End was the initial workshop held at the Parish hall offices on the 27<sup>th</sup> June. The primary purpose of this workshop with the community was to identify a representative sample of local people willing to be part of the Community Engagement team who would be instrumental in taking the process out to as many residents as possible. The main engagement process then took place from the 11<sup>th</sup> to 18<sup>th</sup> July (for details of the process see Table 1 below). Findings from the community engagement process were analysed by the community engagement team to ensure transparency and then were collated with the online findings (which mirrored the questions of the interactive process) and written up by the University of Essex.



Local residents completing the Community Timeline

**Table 1. Details of the 2011 Mile End Community Engagement process**

Date	Time	Activity and location
<b>Monday 11<sup>th</sup> July</b>	Morning	<b>Introduction to the engagement process</b> (Myland Parish Halls) (Preparation of materials; team have their say and familiarise with map models, team member Pledges)
	Afternoon	Set up outside Co-op
	Evening	Set up outside train station  <b>Introduction to the engagement process</b> (Pumpkin Cafe, Colchester Station) (same as for the morning session but held in the evening to cater for team members who work during the day)
<b>Tuesday 12<sup>th</sup> July</b>	Morning	Drop – in at Myland Community Council offices  Set up outside Myland school  Community Centre New Braiswick, 11 Tuffnell Way  Outside St Michaels Parish Halls for the elderly persons Gym
	Afternoon	Roving from Turner Rd car park for High Woods Country Park  Myland Primary School children's session  Outside playgroup at St Michaels Parish Halls
<b>Wednesday 13<sup>th</sup> July</b>	Morning	Drop-in session at Myland Community Council offices  Roving in Braiswick – Bergholt Rd allotments, footpath to station, petrol station area
	Afternoon	Playground at Queen Boudicca School
	Evening	Bricklayers Pub
<b>Thursday 14<sup>th</sup> July</b>	Morning	Drop-in session at Myland Community Council offices  Roving in Braiswick
	Afternoon	Set up outside Myland Primary School  Community Gardens Set up outside Lorraine George School of Dance
	Evening	Set up in/outside Asda  Youth Shelter (Mill Rd Recreation field)
<b>Saturday 16<sup>th</sup> July</b>	Afternoon	Set up outside Co-op, Nayland Rd (Due to bad weather this was moved to Community Council Offices further up Nayland Rd)
<b>Monday 18<sup>th</sup> July</b>	Morning	<b>Review meeting for whole team (Myland Parish Halls)</b>  Analysis of findings, sorting of data, sharing of lessons learned

### 3 Results from the Mile End Community Engagement process

#### 3.1 General information about participants

Basic demographic information about local people taking part in the engagement process was collected using participant data sheets. These data sheets were displayed on boards at the various venues used for the community engagement events and participants were asked to answer questions on the participants' data sheet by placing sticky dots in the various answer boxes (thus keeping it anonymous). Questions asked related to age, gender, length of time living in Mile End, distance travelled to work (or school) and occupation. A total number of 435 participants completed the data sheets.

##### Results from the Participants Data Sheets

Total number of participants completing data sheet = 435(max)

Age in years	<18	19-30	31-40	41-50	51-65	>66
Number	90	54	102	87	72	30
%	21%	12%	23%	20%	17%	7%

Gender	Male	Female
Number	174	253
%	41%	59%

Length of time living in community - in years	<1	2-5	6-10	11-25	>25
No.	38	96	88	123	47
%	10%	25%	22%	31%	12%

Distance in miles travelled to work (or School)	<1	2-5	6-10	>11
No.	100	86	12	77
%	37%	31%	4%	28%

Occupation	Working	Not working	Retired	Houseperson
No.	224	10	50	30
%	54%	2%	12%	7%
	Carer/ voluntary work	Suffering from ill health / disabled	Student/ at school	
No.	9	7	89	
%	2%	2%	21%	

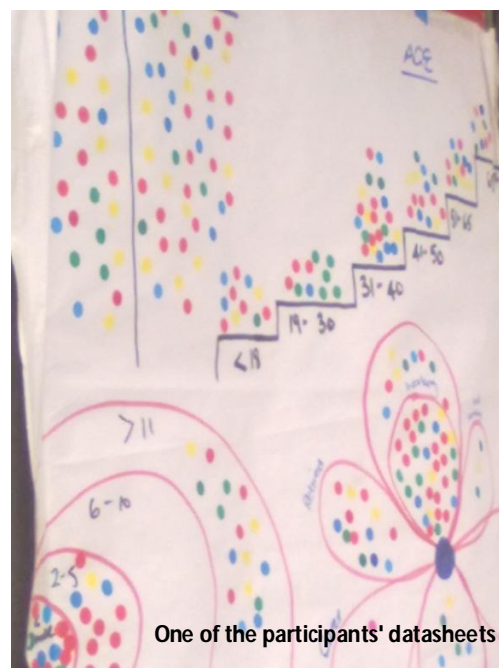
Note: the totals do not sum in all cases, as many people did not complete all sections.



Respondents varied in age from children to older people; were made up of a mix of male (41%) and female (59%); and around half had lived in the area for less than 10 years and half for over 10 years. The majority (68%) work locally within 5 miles of Mile End although 28% of respondents worked 11 miles or over away. A little over half of participants said they were working, 21% are students or at school and 12% are retired.

### 3.2 Results from the Map models – Where participants live

Participants were asked to place a coloured pin in the map to mark where they live so that the team could make sure that residents from all areas of Mile End had been involved. Names and locations for the different areas within Mile End were based on Neighbourhoods outlined in the Myland Design Statement<sup>1</sup>. Results show that all the areas were represented but the majority of participants live in Mile End Village and Northern Approaches.



A more detailed breakdown is shown below:

- Braiswick (and Little Braiswick including Chesterwell Wood area) 13
- Mile End (Village and Northern Approaches) 152
- New Braiswick Park 24
- North Mile End (Severalls, Little Rome) 72
- North Station 19

### 3.3 Results from the Map Models – General points

Results from the map model are taken from comments written on the different coloured flags that were inserted into the map by the residents of Mile End. The map-models are designed to draw attention first to good things about a place, as well as to identify problems and opportunities for improvement. The following three sections therefore refer to 'What is special about Mile End', 'Problems' and 'Opportunities'.

Where possible comments have been grouped together or categorised for ease of reading, however there is inevitably some overlap. Key comments have been highlighted to illustrate a point made by many people and if comments have referred to a specific place, locations have been included in brackets after the comment. Most of the locations are straightforward with one exception – NGAUE – which refers to the North Growth Area Urban Extension.

<sup>1</sup>The Myland Design Statement (2009) can be downloaded from the websites of CBC and Myland Parish Council

Where several people have mentioned the same thing, the number of people has been indicated in brackets after the comment, for example if 12 people commented on beautiful greenspaces it would read: 'beautiful greenspaces (n=12)'.

Due to the large number of comments received, for ease of reading, a representative sample of comments are included in the main body of this report rather than including every comment which was made. However the complete list of all other comments can be found at the end of the report in Annexes A and B.

### 3.4 What is special about living in Mile End

The people of Mile End identified 437 different things that make living in the area special to them. Ranging from comments about the amount and quality of greenspaces in the area, how tranquil many places feel, the good facilities etc. through to the sense of community spirit in Mile End. These 'What is special?'

comments have been grouped into 6 categories and key comments have been highlighted to give an overview of the type of comments made in each of these categories.

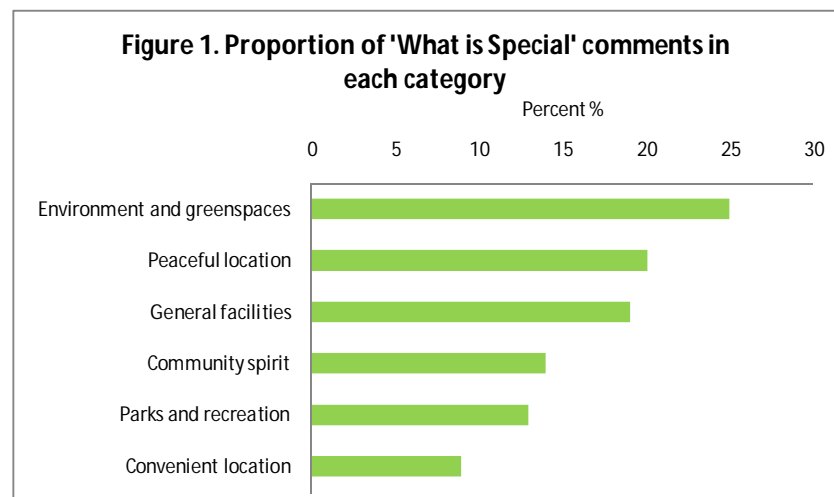
The six categories consist of:

- i) Environment and green spaces ;
- ii) Peaceful location;
- iii) General facilities (including shops, hospitals, doctors, etc.);
- iv) Community spirit ;
- v) Parks and recreation facilities;
- vi) Convenient location.

The total number of 'What is special' comments was 437 and the number of comments in each of the categories is listed in Table 2 (proportions are shown in Figure 1).

**Table 2 Number of comments in the 'What is Special' categories**

Category	Number of comments	Percentage of total 'What is Special' comments
Environment and greenspaces	108	25%
Peaceful location	88	20%
General facilities (including shops, hospitals, doctors, etc.)	84	19%
Community spirit	62	14%
Parks and recreation facilities	57	13%
Convenient location	38	9%



### 3.4.1 Environment and greenspaces

Respondents listed 108 different things which are special about green spaces and the environment in Mile End. A quarter of all comments on what makes Mile End special referred to the natural environment and the greenspaces, indicating how much local residents value such spaces. Participants mention how much they love High Woods Country Park (n=53) and the beautiful greenspaces in Chesterwell (n=14) and the NGAUE area and comment on how much they appreciate these places for the wildlife and openness, for their children to play in, to walk their dogs in (n=5) and how much they value their natural resource generally (n=36). A selection of representative comments are shown below and all other 'What is special' comments relating to the environment and greenspace are shown in Annex A, Box 1.

- "High Woods, a great open space and should be protected"*
- "High Woods Country Park - adventure playground and the park in general"*
- "Open spaces for walking in High Woods Park + fields west of Mile End Road"*
- "High Woods Country Park is fantastic. Well managed, a complete range of environments, and we use it every week"*
- "Chesterwell area is the only large expanse of open countryside in Mile End which is probably unique to our area which is otherwise densely populated. It is used and enjoyed by many people for various reasons"*
- "Some great open spaces to explore by bike with kids (Chesterwell Wood)"*
- "The wildlife which habituates Chesterwell is a delight with many rare species of insects, birds, water life, etc. Also the flora is very characteristic of Essex fields which are unfortunately dying out. Has there been a bat survey?? As bats are in evidence"*
- "Valuable open space for dogs to run in"*
- "One of the last bastions of green, open countryside. Why destroy it? Flourishes with wildlife and is peaceful"*
- "Green open fields should be protected"*
- "Green open spaces (High Woods + Chesterwell)"*
- "Lots of open space (countryside) (Fords' Lane)"*
- "I have a lovely view onto a field from my bedroom window (Brabus Lane)"*
- "A natural open space that contributes to the health & wellbeing of people, provides a safe habitat for wildlife - and actually contributes to the image of Colchester (NGUAE)"*
- "Open spaces in the area are brilliant for families (NGAUE)"*

### 3.4.2 Peaceful location

The next most frequently mentioned aspects of Mile End which participants considered special, referred to being happy with the location and with its peacefulness and tranquillity (with 20% of comments). A selection of representative comments are shown below and all other 'What is special' comments relating to the peaceful location are shown in Annex A, Box 2.

- "Myland is a nice area for children, close to the A12 + hospital"*
- "Being part of countryside, friendly place, allotments, walking, pub (Mile End Road)"*
- "Very nice to live in - quiet and peaceful"*
- "Nice and quiet, lovely walks, close to town. Very friendly people, the community spirit, feel safe (Nayland Road)"*
- "Nice and quiet (Mile End Road)"*
- "Good community, safe place to live, clean, lots of open spaces, fields, good facilities"*

*"Not a lot of noise, lots of places to go with friends, e.g. parks  
fields and the country, church is great, nice pub, good school - have everything for all ages"*  
*"Love the area, wouldn't like to leave"*  
*"Generally lovely, pleasant area"*  
*"Good community, pleasant neighbourhood, green spaces, dog walks"*  
*"Nice and leafy, close to the station, keep it like that"*

### 3.4.3 General facilities

Respondents cited 84 things which are special about facilities in Mile End. These range from comments facilities generally (n=31), about education and childcare facilities (n=27), about healthcare facilities (n=9) to comments regarding transport facilities (n=17). A selection of representative comments are shown below and all other 'What is special' comments relating to general facilities are shown in Annex A, Box 3.

*"Fabulous Primary School (Raven Way)"*  
*"Great community school (Myland Primary School)"*  
*"Parent groups, baby support"*  
*"There is a very good Primary school (Mill Road Recreation Ground)"*  
*"Pre-School (St. Michaels' Church)"*  
*"Gilbert School"*  
*"Pre-school (St. Michael's Church)"*  
*"Facilities, e.g. hospital, walk-in-centre, etc. (Hospital)"*  
*"Fantastic services (Primary Care Centre)"*  
*"Great bicycle route from top of Mill Road to town"*  
*"New access road to A12 has reduced traffic (United Way)"*  
*"Loads of buses (Mill Road)"*  
*"Like being able to ride on cycle paths & open spaces (Myland School)"*  
*"Good amenities"*  
*"Facilities are really good in this area (Mill Road)"*  
*"Lots of facilities here in easy walking distance"*  
*"Love the fact we have doctors, pharmacy, shop, pub, school, church, dentist, playgroup, cash point all here"*  
*"Nice facilities for children (Queen Boudica School)"*  
*"Very good they have created more allotments for locals, as the wait was long (3 years) (Bergholt Road)"*

### 3.4.4 Community spirit

Respondents cited 62 things which were special about the community spirit and feeling of the community in Mile End. Residents of Mile End told us they liked the 'village feel', the sense of community, the friendly atmosphere and the groups providing community services. Again a selection of representative comments are shown below and all other 'What is special' comments relating to the community spirit of Mile End are shown in Annex A, Box 4.

*"General sense of community" (n = 29)*  
*"Neighbours are kind and friendly; need more activity areas for children"*

*"Hard working community council in touch with the local people and Colchester Borough Council (Nayland Road)"*  
*"Community police providing activities for children and encouraging them to be positive and learn discipline, also providing activities during summer holiday for kids (Community Garden, Mill Road)"*  
*"Old style community spirit especially longer (older) residents"*  
*"Village feel"*  
*"Like the community spirit of Mile End (Hakewill Way)"*  
*"Community is great, always willing to help"*  
*"Community orientated + people all know one another"*  
*"Myland Parish Halls - a brilliant community centre (St. Michael's Church)"*  
*"Helpful people, clubs available"*

### 3.4.5 Parks and recreation facilities

Participants in the engagement process also commented on the good parks, public footpaths and sports and recreation facilities in the Mile End area, with a total of 57 'What is special' comments received from all over the Ward. A selection of representative comments are shown below and all other 'What is special' comments relating to the parks, footpaths and recreation facilities of Mile End are shown in Annex A, Box 5.

*"Good parks / Parks are nice (n = 22)"*  
*"Good footpath network (n = 5)"*  
*"Footpaths are open to public which is not general knowledge to the public (Chesterwell)"*  
*"Public open space, i.e. footpaths behind war memorial - soon to be decimated for yet more housing"*  
*"Good recreation grounds (n = 9)"*  
*"I like that there is a park and a basketball court and a football court"*  
*"Recreation, sports ground Fords' Lane, open spaces (Fords' Lane Recreation Ground)"*  
*"Good sports facilities (n = 8)"*  
*"Cricket and football facilities (NGUAE)"*

### 3.4.6 Convenient location

Around 9% of the 'What is special' comments received referred to the convenience of the Mile End location, both in terms of access to Colchester town centre and to London and in terms of being well served and close to transport links. Again a selection of representative comments are shown below and all other 'What is special' comments relating to the convenience of the Mile End area are shown in Annex A, Box 6.

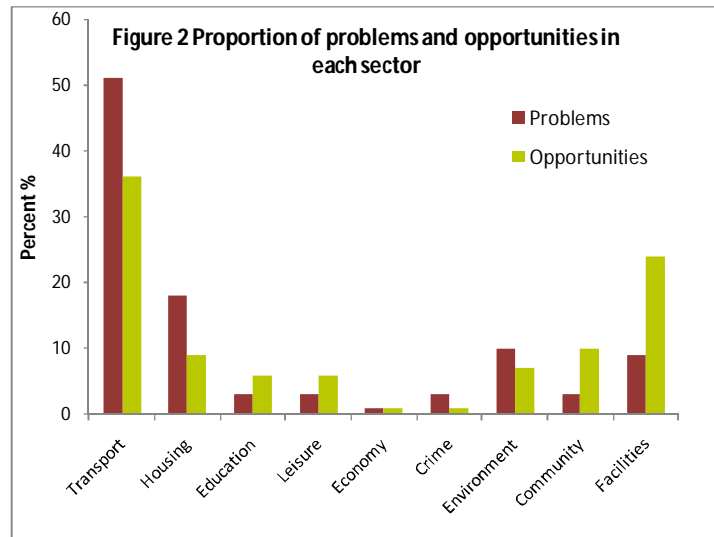
*"Close to town (n=5)"*  
*"Close to train station, great amenities (Co-op, pub, fish + chip shop, etc.), good bus service, close to town"*  
*"We like playground, school + everything together close by (Recreation Ground, Mill Road)"*  
*"Good access to A12 and station for community (A12/Axial Way)"*  
*"Close to High Woods Country Park, Asda, A&E, Walk-in centre (High Woods Country Park)"*  
*"I like having a nice school, nursery, park + doctors' surgery within close walking distance (Northern Approach Road)"*  
*"Handy for commuting to and from London (North Station)"*

### 3.5 Results from the Map Models - Problems and Opportunities in Mile End

A total of 674 different issues and 383 different opportunities for change were identified on the map model of Mile End.

The problems and issues in Mile End, and the opportunities for improvement as identified by local residents have been grouped into key nine key areas by the community engagement team at the team review meeting:

- i. Transport and Roads
- ii. Housing
- iii. Education and Training
- iv. Leisure and Recreation
- v. Employment and Local Economy
- vi. Crime and Security
- vii. Environment and Conservation
- viii. Community
- ix. Facilities and Services



The number of comments received about issues and opportunities in each of the 9 categories is shown in Table 3 and Figure 2.

**Table 3 Number of 'problems' and 'opportunities' comments in each category**

Category	Problems		Opportunities for change	
	No. of problems	Percentage of total problems	No. of suggestions	Percentage of total suggestions
Transport and Roads	344	51%	139	36%
Housing	124	18%	33	9%
Education and Training	23	3%	23	6%
Leisure and Recreation	11	2%	24	6%
Employment and Local Economy	3	1%	4	1%
Crime and Security	23	3%	4	1%
Environment and Conservation	66	10%	25	7%
Community	19	3%	38	10%
Facilities and Services	61	9%	93	24%
<b>Total</b>	<b>674</b>	<b>100%</b>	<b>383</b>	<b>100%</b>

In addition, the community engagement team was asked to identify the 3-5 key opportunities (where possible) emerging from each sector, report them back to the rest of the team and these would then be

used in the 'What happens next?' matrix (see section 3.7) and the prioritisation exercise (see section 3.8).

### 3.5.1 Transport and Roads

The category which received the highest proportions of all of the problems (51%) and suggestions (36%) mentioned by local residents was that of transport and roads.

#### Problems/concerns

Respondents cited 344 problems and concerns related to transport and roads. Within these comments, four key themes emerged: i) Concerns about traffic – both generally in the area and particularly at North Station roundabout (n=188), ii) concerns about parking (n=73), iii) concerns about the bus services in the area (n=36) and iv) concerns about footpaths and crossings (n=23). In addition to these problems, respondents cited 24 miscellaneous issues with transport. These do not fall into any of the themes cited above, but are relevant to issues of transport within Mile End. These problems and concerns relate primarily to concerns over the condition of the roads, problems with the Northern Approach road (NAR) and problems with cyclists. A selection of representative comments are shown below and a complete list of all other problems regarding transport and roads in Mile End can be found in Box 7 in Annex B.

Comments about traffic included many specific comments about North Station and surrounding areas, about speeding traffic at many locations over Mile End and about traffic noise.

*"Traffic nightmare at North Station Roundabout"*

*"North Station roundabout gets very congested, specially coming out of Asda at peak times."*

*"The biggest problem is the roundabouts at the station and trying to get anywhere (at peak times is the worst) is a nightmare. They are looking to build more houses without proper planning for the roads. The current proposal is unworkable and will cost lives. "*

*"Traffic congestion north station"*

*"North station traffic!!"*

*"North Station area needs to be sorted - a typical bottleneck - please give us a solution"*

*"Traffic is a big issue as North Station is already impossible at peak times"*

*"High volumes of traffic and total ignoring of speed limits".*

*"Northern Approach Junction - speeding traffic boy racers"*

*"Very high volume of traffic causing accidents on Turner Road (Turner Road)"*

*"Need more effective management / enforcement of speed limits on Mile End Road and Nayland Road"*

*"Gridlock (North Station)"*

*"Traffic going north also beginning to slow down as the Turner Road development becomes fully occupied and more cars use the Northern Approach and pedestrians use lights to cross. (Turner Road) "*

*"Traffic totally gridlocked on all roads leading down to the station."*

*"Traffic around station and Asda can be very heavy and put lots of extra time on journeys"*

Comments about parking included many problems about parking in specific areas (n=32), about residents parking (n=7), about commuter parking (n=7) and about general parking issues (n=27).

*"Lack of parking at the Co-Op (Nayland Road)"*

*"Parking always a problem for school (Myland Road)"*  
*"Residents parking permits too expensive / unnecessary (Mile End Road)"*  
*"Parking. Commuters park in our spaces and then we have to pay to park outside our homes with a permit! (Mile End Road) "*  
*"Not enough parking spaces for residents (Mile End Road)"*  
*"Roads are too narrow with insufficient parking"*  
*"Double parked cars (Nayland Road)"*  
*"Parking on pavements."*  
*"Parking where I live is a nightmare, most houses have 1 space but some have up to 4 cars. Roads further up are almost impossible to navigate. I'm aware little can be done to change this, but it's the only issue I have with the area. "*  
*"People ignore parking restrictions"*  
*"Parking situation gets worse and worse (Braiswick)"*

Concerns about bus services included:

*"Buses are expensive" (NAR / Grove Close)*  
*"Could do with a better Sunday bus service (Defoe Crescent)"*  
*"No buses" (Romans)*  
*"Bus gate on Nayland road extremely inconvenient and rarely used" (Nayland Road)*  
*"Road not practical for buses they go too fast and it's not practical or safe as kids play outside - speed is a problem" (Gavin Way)*  
*"Lack of buses from Nayland Road to High Woods" (Nayland Road)*  
*"The constant inconvenience over the years of the bus gate Not enough buses in the evening - last bus at 10:15. NOT happy about the proposed new bus lane can't see how it will improve the issues with traffic as the new road layout has not been thought through".*  
*"Bus route in our Gavin Way very congested" (Romans)*  
*"Evening bus service not frequent. No bus service on Sunday"*  
*"Terrible bus service down Mile End Road" (Mile End Road)*  
*"Proposed park and ride with no proper road system" (Cuckoo Farm)*

Comments about footpaths and roads were largely concerned about the lack of safe crossings at specific places.

*"Footpaths on Bergholt road need to be better maintained" (Bergholt Road)*  
*"No safe road crossing - Castle Park to Stadium footway" (Mill Road)*  
*"No suitable crossing for the Gilbert School" (Brinkley Grove Road)*  
*"Speeding cars and buses (come on to) on pavements, due to sharp corners". (Turner Road)*  
*"There is talk of the footpath outside the house being used as an exit for the new estate. It is also being used as a cycle track. (Bergholt Road) "*  
*"No pedestrian crossing on NAR when taking children from Boxted Road area to school. This is also a blind spot, so it is dangerous (Boxted Road / NAR)"*





*“Width of the pathways on Mill Road on the Myland Primary School side are too narrow. It is very difficult to push a buggy along”.*

### Opportunities for improvement

Respondents cited 139 opportunities for improvement to transport issues in Mile End. These very much reflected the problems outlined above and included suggestions to improve traffic congestion (19), parking (29), roads (15) buses (19) and improved conditions for pedestrians (28). A selection of these suggestions is highlighted below and all remaining ideas can be found in Box 8 Annex B.

*“Close the bus lane to ease congestion”*

*“Encourage traffic away from Mill Road”*

*“Need to do more improve the bottle neck at North Station”*

*“Build a tunnel at North Station - otherwise roundabout will become ever more congested”*

*“Something needs to be done to ease congestion around North Station, possibly re-instating two way traffic down North Station Rd between Wicks and the Albert r/about or making it for left turning traffic on to Cowdray Ave only, and introducing a filter lane to Cowdray. Why send all Cowdray traffic on a half mile detour just to sit and create more pollution? Also a road link between Mile End and Braiswick so residents of Braiswick can avoid North Station?”*

*“We need better parking areas at General Hospital. Why not a multi-storey and one-payment fee whilst visiting of £2? ”*

*“More parking adjacent to stadium (Community Stadium)”*

*“Get more parking at North Station”*

*“Parked traffic is a hazard - need double yellow lines (Nayland Road)”*

*“Build a foot bridge over Avenue of Remembrance and get rid of pedestrian crossing”*

*“Where there is a steep slope near the allotments I would make them as steps going towards train station (Bergholt Road Allotment)”*

*“Put up signs to stop cycles on pavement”*

*“Re-unite the 2 halves of Myland with proper footbridges over the NAR - at Mill Road and near the new school - essential once the A12 link is complete (NAR)”*

*“Allocate wardens to keep footpaths clear and prevent dumping of rubbish, cans, bottles etc. Surface clay footpaths without chippings. ”*

Key opportunities as identified by the engagement team are shown in Table 4

**Table 4 Key transport opportunities**

Ranking	Key opportunity
1	• Improve North Station roundabout area (transport infrastructure)
2	• Better bus service
3	• Traffic calming measures on busy roads
4	• Alternative transport routes
5	• Safer crossings near schools
	• More parking

### 3.5.2 Housing

The second most frequently mentioned problems were those regarding housing in the Mile End area, this is perhaps unsurprising given the proposed developments for the area. However potential solutions or suggestions for change in this category were fewer than those for transport and facilities.

#### Problems/concerns

Respondents cited 124 problems about housing within Mile End. The majority of these comments were to do with a general concern related to the building of more housing within the area or indeed pleas for no more new housing (n=77). The next most frequently mentioned concern was that of how the new houses would impact on local services and there were calls for more local infrastructure before house building commences (n=23). Other comments included concern over the building of houses on green spaces (n=15), concerns about the travellers' site and some site specific concerns. Again a sample of comments received is shown below and all other comments can be found in Box 9 in Annex B.

*"Too much large development building - Too fast, not enough information and resident feelings into account"*

*"Less new housing"*

*"New housing is too dense"*

*"Getting rather built up with new houses. Commuters park outside our house". (Ford Drive)*

*"The proposed 2200 houses will be a disaster for our area, and we will probably move out of Myland. This used to be a small 'suburb' of Colchester, now we are getting urban sprawl, but without any new infrastructure. Our water pressure is already the 'legal' minimum, and this will only drop further with more development. We can't use our electric showers if anyone nearby is using water".*

*"Concern over the future development of the area and subsequent over-crowding"*

*"There is too much building for current infrastructure" (10)*

*"Please no more houses. The station roundabout cannot cope". (2)*

*We need community facilities, not loads of houses" (Tubswick)*

*"Plans to development green field sites between Mile End and Braiswick are totally inappropriate and will destroy everything that is good about the area and community forever".*

*"Far too much building. Leave us some green / open space" (n = 16)*

*"This area should remain in agricultural use and access for the community be maintained. It is a green lung between Myland and Great Horkesley. Community facilities are lacking in Myland. More housing will mean more families, pressure on community" (Chapman's Farm)*

#### Opportunities for improvement

The opportunities for improvement relating to housing mirrored the problems identified, with the most frequently mentioned being the need for more infrastructure to support the new development. Respondents cited 33 opportunities for improvement with regard to local housing including the suggestion to stop all further house-building / development in the area (n=9); suggestions on the distribution of new development (n=6); and the suggestion that more infrastructure would be needed in order to service the new development (n=14). As before some representative comments are shown below and all of the remaining comments are highlighted in Box 10 in Annex B

*"Reduce housing targets and the pace of new building in Mile End*

*"Why can't development go on 'wasted' land? (Boxted Road)*

*"It also makes more sense to develop "brown field" sites before new "green field" sites.*

*"The current brown land should be developed first (Severalls Hospital). This will be more costly but it is felt that builders need to understand that they make a substantial profit as it is and have to take the "rough with the smooth". Green land is an easy target but should be used (if at all) as a last resort, allowing it to be enjoyed by all*

*"No more development until infrastructure improved"*

*"I would like to see a more structured and staged approach to new houses - no good doing building them without the facilities - nurseries, schools, public toilets, etc"*

*"Development continues to take place and is generally positive for the area, but maintenance of local greenspaces plus infrastructure needs to be considered - this is not the case currently".*

*"If the 2200 houses cannot be stopped, then they MUST also build local facilities. This certainly includes a High School, as well as an extra Primary. Shops based around the Co-op area should be encouraged, to give the area a 'heart'. Instead of allowing developers to fill in every last space with houses, how about some shops, small business units, and even a proper pub".*

*"There is now an opportunity to 'get it right' for new housing developments?" (NGAUE)*

Key opportunities as identified by the engagement team are shown in Table 5

**Table 5 Key housing opportunities**

Ranking	Key opportunity
1	• More infrastructure and facilities before/ with proposed development
2	• Alternative location for new housing (i.e. not in Mile End)
3	• Build on brown field sites not on 'untouched' land

### 3.5.3 Education and Training

#### Problems/concerns

There were 23 comments on problems and issues raised regarding education and training were largely centred around the lack of, or difficulty finding school and pre-school places in the area. There were concerns that if this is the case currently, then with any new development this is likely to get worse. Examples of comments on education and training can be seen below and all other comments can be found in Box 11 in Annex B

*"Worried about lack of school places for children" (n = 8)*

*"Not enough primary schools for current population!"*

*"The schools situation is getting worse. There are not enough places for the amount of children at the moment without more people living in the area in new homes"*

#### Opportunities for improvement

Participants in the Mile End community engagement process gave 23 suggestions on how to improve education and training in the area and these were in the main concerned with the provision of more primary, secondary and pre-school places (n=21) – see below.

- “Liaise with existing pre-schools regarding expansion. Offer help and funding. Liaise with builders re. pre-school building and get existing pre-schools to run on additional sites”.*
- “Hurry up and build new extensions for schools”.*
- “Tubswick could be used as an extension to school / community facility”*
- “Extra school places!” (n = 4)*
- “More primary schools”: (n = 5)*
- “We need a secondary school” (n = 3)*
- “Would love a secondary school as daughter is due to start next September and son will be in reception. I’m a single parent due to death and am worried about getting both kids to different schools”*
- “If a school is needed, Severalls would be an ideal place as there is already the social infrastructure - new houses are to be built there”.*
- “Create a large pre-school and a school which does a morning and afternoon club outside of school hour”*
- “Better school allocation”*
- “The park and rides which would be ideal for school buses to take the cars off the road and also good for commuters etc. to get to the station / Colchester by using public transport”.*

Key opportunities as identified by the engagement team are shown in Table 6

**Table 6 Key education opportunities**

Ranking	Key opportunity
1	<ul style="list-style-type: none"> <li>• Need preschool and/or nurseries</li> <li>• More joint community, youth and education space and facilities</li> </ul>
2	<ul style="list-style-type: none"> <li>• Need a new primary school</li> </ul>
3	<ul style="list-style-type: none"> <li>• Need new secondary school</li> </ul>

### 3.5.4 Leisure and Recreation

#### Problems/concerns

Respondents cited 11 issues with leisure and recreation. The majority of these centred on a lack of youth activities in the area (see below).

- “Not enough places to play for over 6/7s (Severalls Recreation Ground)”*
- “The park at Ford Lane is great for up to age 3, but more is needed for age 4+. Feel it would be used much more if improvement were made” (Ford’s Lane)*
- “Not enough places to play football” (Mill Road Recreation Ground)*
- “Have more places for teenagers to go because most things in the area are for children”*
- “Enclosed shelter” (Mill Road Recreation Ground)*
- “Gate to park – access is difficult for the disabled” (Studds Lane)*
- “Not enough play areas for children near to Hakewill way”.*
- “Myland Youth Club (150 young people) - Funding under threat”*
- “Children hang out and don’t have anywhere to go”. (North Station)*
- “Not enough children’s play areas near station end of Mile End Road”.*

*“The older kids drinking at the park all times of day”. (Mile End Recreation Ground).*

### Opportunities for improvement

Respondents cited 24 suggestions for change with regard to local facilities for leisure and recreation. Whilst some of these were about provision of facilities for children (n=4) other suggestions included those calling for more sports facilities in the area (n=13). A sample of representative comments are included below and all the comments can be seen in Box 12 in Annex B.

*“Make the park on Bradford Drive more appropriate for young people”*

*“More parks for children” (n = 2)*

*“Have a skate park” (n = 3)*

*“More team sports” (Braistwick)*

*“More outdoor activities for children and young people”*

*“Widen park gates and make them pushchair-friendly” (Axial Way)*

*“Have more free activities for a family to enjoy”*

Key opportunity as identified by the engagement team is shown in Table 7, the team felt that only one key opportunity could be identified.

**Table 7 Key leisure and recreation opportunities**

Ranking	Key opportunity
1	• Need for youth facilities

### **3.5.5 Employment and Local Economy**

#### Problems/concerns

Respondents only reported 3 issues with employment and the local economy, which was the least frequently mentioned category. These comments are shown below.

*“Totally inadequate youth training and employment opportunities”*

*“No policy for increased assisted living for elderly. Not enough jobs being planned in the 16-24, 55-75 year age-groups”*

*“Lack of local employment”*

#### Opportunities for improvement

Similarly there were only 4 suggestions for change in the employment and economy category:

*“The need for more local jobs” (NGAUE)*

*“Raising awareness of the businesses that already exist and giving back to the community, e.g. Giving jobs to the local people first”.*

*“Avoid international companies taking over” (Axial Way)*  
*“More employment for all”*

Key opportunities as identified by the engagement team are shown in Table 8. Again as there were only 4 comments in total the team felt that only one key opportunity could be identified.

**Table 8 Key employment opportunities**

Ranking	Key opportunity
1	<ul style="list-style-type: none"> <li>• More local jobs</li> </ul>

### 3.5.6 Crime and Security

#### Problems/concerns

Respondents listed 23 problems related to crime and security in Mile End and they all relate in some way or the other, to general concerns over anti-social behaviour. Again, a selection of typical comments is shown below but a complete list is shown in Box 13 in Annex B.

*“People selling drugs and police outside neighbours’ house”  
 (Myland Village)*

*“Children play area off Bergholt Road - problems with unruly behaviour and broken glass”*

*“Teenagers” (Defoe Crescent)*

*“Anti-social behaviour (not major), but especially in the park”.*

*“Check for vandalism. Graffiti and inappropriate behaviour regularly”*

*“Drunks walking past at night, waking up late at night”*

*“Children in churchyard shouting and being abusive”*

*“Kids hanging around”*

#### Opportunities for improvement

Respondents cited 4 opportunities for improvement with regard to local issues of crime and security. These were:

*“More PCSOs in the local area”*

*“Lock gates to Myland Recreation Ground to stop nuisance at night (Myland Recreation Ground)”*

*“More community officers in the area”*

*“More street wardens”*



One of the map models on location

Key opportunities as identified by the engagement team are shown in Table 9. As there were only 4 comments in total in this sector, only 2 priorities were identified

**Table 9 Key crime and security opportunities**

Ranking	Key opportunity
1	<ul style="list-style-type: none"> <li>• More PCSOs in area</li> </ul>
2	<ul style="list-style-type: none"> <li>• Lock gates for Mill Rd Rec. at night</li> </ul>

### 3.5.7 Environment and Conservation

#### Problems/concerns

The third most frequently mentioned category of problems in the Mile End area was that of environment and conservation with 10% of all comments. Respondents listed 66 distinct problems related to Environment and Conservation. These were grouped into 3 key themes: development worries (n=23), concern over dogs fouling (n=23) and concerns about litter (n=11). These concerns were not clustered in any particular area within Mile End. Some representative comments are highlighted below and all other comments can be found in Box 14 in Annex B.

*"If Chesterwell gets built over where do we let our dogs off the lead? "*

*"Possible loss of green open space"*

*"(Worried about) development, loss of green space and loss of established trees"*

*"Worried about wildlife going - seen sky larks, foxes and muntjac deer in the open areas"*

*"Too many areas being covered in homes and tarmac at the expense of green, open spaces! "*

*"Why are new houses being considered, building over open countryside, whilst there are many unoccupied and derelict dwellings within Colchester and surrounding areas? "*

*"I have a dog. But wish everybody would clean up after their dog".*

*"Amount of dog fouling on pavements"*

*"Dogs mess"(20)*

*"Too much litter"(n = 8)*

#### Opportunities for improvement

Respondents cited 25 opportunities for improvement with regard to the local environment and conservation issues. These are largely concerned with preserving greenspaces; and trees and dog fouling and littering prevention ideas. All comments are shown below:

*"Stop dog-fouling"(n = 2)*

*"Address problems with litter"*

*"There should be more rubbish collection and recycling for businesses, included in rates".*

*"A patrol that will look after the dog walkers".*

*"Litter picking activities (especially along railway line) "*

*"If building goes ahead, make big hedges and leave trees".*

*"Retain all existing hedgerows, paths, ponds, woodlands and veteran trees and develop area as an open/ natural green space"*

*"Keep old trees and buildings. Green spaces (e.g. Severalls) should be protected, kept for wildlife, open for all to enjoy".*

*"Larger green areas"(8)*

*"Keep some of Severalls as 'Country Park'. It is beautiful, established parkland".*

*"Make land green belt"*

*"Develop another country park as area for waling etc. and as wildlife refuge"*

*"Must have green space in this development v*

*"We could make more of our natural countryside. Part of a round Colchester walking route"?*

*"Protect open space for residents and future generations and wildlife value"*

*"Address local environmental issues"*

*"Preserve the architecture of Severalls"*

Key opportunities as identified by the engagement team are shown in Table 10

**Table 10 Key environment and conservation opportunities**

Ranking	Key opportunity
1	<ul style="list-style-type: none"> <li>• Keep Severalls 'green'</li> </ul>
2	<ul style="list-style-type: none"> <li>• More footpaths and cycle ways</li> </ul>
3	<ul style="list-style-type: none"> <li>• More country park wardens and toilets in High Woods country Park</li> </ul>

### 3.5.8 Community

#### Problems/concerns

Respondents cited 19 concerns with regard to the local community. These were grouped into four key themes – the lack of a community centre (n=6), a general lack of a sense of community (n=7), problems with this consultation (n=3) and problems with travellers (n=3). These concerns are shown below:

*"No community centre" (n = 4)*

*"Isolation of parents with young children on New Braiswick Park"*

*"Not enough activities being held"*

*"There is no community spirit through the area" (2)*

*"The new NAR has cut the community in half and resulted in the loss of the local shops on Nayland Road".*

*"Too much new development - loss of a community if it expands any more".*

*"Nothing (special here) these days. It used to be a pleasant area but no longer. The over development has shattered the "village feel" we once enjoyed. No longer does Mile End have its own identity, it has become a dormitory for commuters".*

*"The way things are going, there is not very much to like about the area. It was a quiet and friendly area, and we felt separate from the main town area. This is no longer the case. We've had the NAR pushed through, and soon*



*this will have traffic from the A12 either thundering down it, or stuck in the biggest jam in Colchester (which is saying something) We are seriously considering leaving the area".*

*The only thing about it being special is that I live here. What was special about living here since 1970 has mostly disappeared due to over development, a worst bus service and more traffic congestion".*

*"Consultation set up at too short a notice, meaning relatively few people will hear of it and be available to participate".*

*"Consultation' set up with too little notice and inadequately publicised. If the Council are serious about consulting a flier should have been produced and put through the letterbox of every house. The Church Hall should have been used for this exercise".*

*"The consultation was done in a very professional manner. It should have been more widely advertised and more time and care taken to ensure maximum resident participation".*

*"No travellers please" (2)*

*"Gypsies" (Brook House Farm)*

### Opportunities for improvement

Respondents listed 38 opportunities for improvement to the local community. These ranged from suggesting the need for a community centre (n=15) and community facilities and events (n=19) to suggestions for the consultation process (n=4). A selection of typical comments is shown below and the remainder of the suggestions can be found in Box 15 in Annex B.

*"Need a community centre"*

*"Community centre could serve the community by housing a library and a recycling centre. Also a pre-school nursery / mothers of toddlers meeting point"*

*"We are going to need at least three community centres as development proceed"*

*"Consultation with local residents and councillors to actually listen and act on residents' wishes"*

*"Do something community-oriented with the plot on Mill Road (where house has burnt out). Youth community centre?" (Mill Road Recreation Ground)*

*"Need more community facilities and community stadium - Cinema, restaurant, shops" (Community Stadium)*

*"Things to bring community together"*

*"Somewhere extra for children, adults to socialise. Sport facilities and use of facilities to be cheap and accessible otherwise no age will use them especially the teenagers"*

*"Fun days where people can meet each other"*

*"More notices on the community boards about local events" (Hakewill Way)*

*"Recreate a village environment"*

Key opportunities as identified by the engagement team are shown in Table 11

**Table 11 Key community opportunities**

Ranking	Key opportunity
1	• Community Centre needed
2	• Encourage more community spirit
3	• More local involvement from Community Stadium

### 3.5.9 Facilities and Services

#### Problems/concerns

Participants reported 61 problems related to facilities and services in the area, some of these were very similar to issues raised in the 'Community' section above. These issues included the need for better waste management (n=3); the need for a community centre and things for residents to do (n=18); the need for shops, post-offices and pubs (n=28) and the need for wider pavements (n=3). Some representative comments are highlighted below with the remaining comments in Box 16 in Annex B.

- "Rubbish! Rubbish! Rubbish!" (Petrolea Close)*
- "More leisure facilities needed" (Fords Lane / NGAUE)*
- "There's no area for kids to play in the estate" (Tufnell Way)*
- "Nice park, but difficult to get there with pushchair, because of the wooden gates. Not very nice entrance to the park, dark and dirty". (Charter Wood)*
- "Need more childcare options. The school desperately needs an after-school club".*
- "Not many facilities for young people" (Near Ramparts Farm)*
- "Nothing within walking distance (Spring Lane) It would be nice to have a coffee shop or somewhere to socialise (for young people)" (Turner Rise)*
- "Within the community centre, the only sport catered for is football. Not tennis, hockey, netball, swimming, etc. What 'community' does it serve?" (Community Stadium)*
- "Need a post office in the area" (Mile End Road)*
- "Not enough amenities, i.e. school, surgeries, leisure"*
- "Overpopulation for amenities" (Squirrels Fields)*
- "A post office would be good".*
- "Lack of amenities" (Mile End Road)*

#### Opportunities for improvement

Nearly a quarter of all suggestions were regarding facilities and services in Mile End, and this was the second most frequently mentioned category for opportunities. Respondents cited 93 opportunities for improvement with regard to facilities and services. These opportunities included facilities for kids and young people (n=26); more shops (n=20); more post Offices (n=12) and suggestions for things to do and places to see (n=13). Once more a selection of representative comments are shown below and all remaining comments can be found in Box 17 in Annex B.

- "More activities nearby and more for children "*
- "More things for kids to do, i.e. a skate park"*
- "New play park for the recreation ground" (Mill Road Recreation Ground)*
- "Youth club - It'd be useful to give kids a safe place to encourage teenagers how to behave".*
- "Each estate should have a pub. This would act as a good focal point for the community" (Gavin Way) "*
- "I would like a café in Myland" (Mill Road)*
- "We need more pubs, restaurants and shops"*
- "Provide facilities for residents e.g. sports, swimming pool, cinema, restaurant, wine bar" (Community Stadium)*
- "Need a post-office "(n = 11):*

*“More local independent shops around the new estates would encourage local economy and improve community spirit” (Severalls Lane)*

Key opportunities as identified by the engagement team are shown in Table 12

**Table 12 Key facilities and services opportunities**

Ranking	Key opportunity
1	<ul style="list-style-type: none"> <li>Community facilities (clubs, community hall etc)</li> </ul>
2	<ul style="list-style-type: none"> <li>More shops and facilities, post offices and pubs</li> <li>More street wardens</li> </ul>
3	<ul style="list-style-type: none"> <li>Improve footpaths</li> <li>Safer routes to school</li> </ul>

### 3.6 Comments from session at Myland Primary School

A member of the engagement team also visited the students of Myland Primary School in order to collect student's views on what they thought is special about living in Mile End, any issues they had with the area and any ideas they had for improvement. Students listed 16 things they liked about the local area, 15 different problems with the local area and 24 different ideas for improvement. Many of the younger children's comments mirrored that of the main community engagement findings. Table 13 shows the children's responses.

**Table 13 Responses from children at Myland Primary School**

<b>What is special about living in Mile End?</b>			
<ul style="list-style-type: none"> <li>Fields</li> <li>Park</li> <li>Castle Park</li> </ul>	<ul style="list-style-type: none"> <li>High Woods</li> <li>Hospital</li> <li>Shops</li> <li>Co-Op</li> <li>Cinema</li> </ul>	<ul style="list-style-type: none"> <li>Pub</li> <li>Golf</li> <li>Leisure World</li> <li>Community Stadium</li> </ul>	<ul style="list-style-type: none"> <li>School</li> <li>High School</li> <li>Visitor Centre</li> <li>Town</li> </ul>
<b>Problems</b>			
<ul style="list-style-type: none"> <li>The field</li> <li>The field near the Church</li> <li>The park</li> </ul>	<ul style="list-style-type: none"> <li>High Woods park is hard to cycle to</li> <li>New houses = cutting down trees</li> <li>Town</li> </ul>	<ul style="list-style-type: none"> <li>Houses near town</li> <li>Teenagers</li> <li>Road crossings</li> <li>Tenpin (bowling)</li> <li>Litter</li> </ul>	<ul style="list-style-type: none"> <li>The grumpy man</li> <li>Kevin the tramp</li> <li>Walking to Gilbert school</li> <li>Cycling in the park</li> </ul>
<b>Ideas for change</b>			
<ul style="list-style-type: none"> <li>Lake</li> <li>A new park</li> <li>Bouncing castle in park</li> <li>Nets for goalpost</li> <li>More goalposts</li> <li>More clubs, less school</li> </ul>	<ul style="list-style-type: none"> <li>Skating rink (x2)</li> <li>Fields</li> <li>Outdoor swimming pools</li> <li>More shelter</li> <li>Parks with shelter</li> <li>Improved parks</li> </ul>	<ul style="list-style-type: none"> <li>Disco with karaoke</li> <li>A pet shop</li> <li>Pet parks</li> <li>Clothes shops</li> <li>A rollercoaster to home and school</li> <li>School Conservatory</li> </ul>	<ul style="list-style-type: none"> <li>Robots that do everything</li> <li>A bowling alley</li> <li>Cheap houses</li> <li>Higher fencing</li> <li>Wide road and cycle path</li> <li>More cash machines</li> </ul>

### 3.7 The ‘What happens next?’ matrix

Members of the community engagement team placed the key ‘opportunities for change’ suggestions identified by the people of Mile End on the ‘What Happens Next Matrix’. The matrix separates activities that local people can do themselves; what they can do with external help and support, what external agencies can do and what needs a change in national policy, in order to determine which stakeholders are best suited to and capable of taking on future activities. The results can be seen in Table 14.

**Table 14 Results from the ‘what happens next’ matrix**

<b>We can’t do it – needs a change of national policy</b>	<ul style="list-style-type: none"> <li>• Alternative transport routes</li> <li>• Alternative location for new housing (i.e. not in Mile End)</li> </ul>
<b>We can’t do it , but agencies , authorities &amp; service providers can</b>	<ul style="list-style-type: none"> <li>• Better bus service</li> <li>• Keep Severalls ‘green’</li> <li>• More PCSOs in area</li> <li>• Need a new primary school</li> <li>• Need new secondary school</li> <li>• More parking</li> <li>• Improve footpaths</li> <li>• More local jobs</li> <li>• More infrastructure and facilities</li> <li>• Build on brown field sites not on ‘untouched’ land</li> <li>• Improve North Station roundabout area (transport infrastructure)</li> </ul>
<b>We can work jointly with agencies to achieve it</b>	<ul style="list-style-type: none"> <li>• More street wardens</li> <li>• More shops and facilities, post offices and pubs</li> <li>• More footpaths and cycle ways</li> <li>• Safer crossings near schools</li> <li>• Traffic calming measures on busy roads</li> <li>• Need preschool and/or nurseries</li> <li>• More joint community, youth and education space and facilities</li> <li>• More local involvement from Community Stadium</li> <li>• More country park wardens and toilets in High Woods country Park</li> <li>• Need for youth facilities</li> </ul>
<b>We can do it with a little help, support or money</b>	<ul style="list-style-type: none"> <li>• Community facilities (clubs, community centre etc)</li> <li>• Community Centre needed</li> <li>• Lock gates for Mill Rd Rec. at night</li> </ul>
<b>We can do it on our own - The community of Mile End</b>	<ul style="list-style-type: none"> <li>• Safer routes to school</li> <li>• Encourage more community spirit</li> </ul>

### 3.8 Prioritisation of opportunities

In order to get an idea for what local people feel are the priorities in terms of opportunities for change in Mile End, members of the community engagement team (who are local residents) were asked to score their priorities for the 23 key opportunities identified by the team (by a process of forced choice scoring, using sticky spots). All key opportunities that received a score can be seen in Table 15.

**Table 15 Prioritisation of key opportunities for Mile End**

Key opportunity	Score	Ranking
Community facilities (clubs, community centre etc)	22	1
Alternative location for new housing (i.e. not in Mile End)	20	2
Improve North Station roundabout area (transport infrastructure)	12	3
Community Centre needed	9	4
More footpaths and cycle ways	7	5
More infrastructure and facilities before/ with proposed development	6	6
Safer routes to school		
Encourage more community spirit		
Need a new primary school	5	7
More shops and facilities, post offices and pubs	4	8
More local jobs	3	9
Traffic calming measures on busy roads		
Need preschool and/or nurseries		
-More joint community, youth and education space and facilities		
Better bus service	2	10
Improve footpaths		
Build on brown field sites not on 'untouched' land		
More local involvement from Community Stadium		
Safer crossings near schools	1	11
Need for youth facilities		
Alternative transport routes		

Prioritisations and responsibilities for each of the opportunities by sector can be found in Annex D.

### 3.9 The Mile End community timeline

The time line for the community history of Mile End was created at the first workshop with the community on 27<sup>th</sup> June to enable potential team members (both local residents and those from the University of Essex or Colchester Borough Council) to get a 'feel' for what has happened in the community. The time line was divided into decades starting from the 1950s and finishing with the 2010s. The following events that were thought by participants present to have affected Mile End were recalled and written on the timeline during this workshop.


**Comments on the community timeline**

### The Mile End community Timeline

1950s	<ul style="list-style-type: none"> <li>• Last time North Station roundabout flowed.</li> <li>• Roman Cemetery discovered under ASDA.</li> </ul>														
1960s	<ul style="list-style-type: none"> <li>• Community Council clerk went to Myland Primary School.</li> </ul>														
1970s	<ul style="list-style-type: none"> <li>• Railway Tavern closed.</li> <li>• Dog and Pheasant Bowls Club closed.</li> </ul>														
1980s	<ul style="list-style-type: none"> <li>• St. Martin's House Cricket Club formed</li> </ul>														
1990s	<ul style="list-style-type: none"> <li>• Traveller's Friend closed</li> <li>• Real Oddies Cricket Club from around 1991</li> <li>• Playing field pavilion opened, replacing old wooden shed</li> <li>• Myland Hospital development (The Romans)</li> <li>• Severalls Hospital closed</li> <li>• Turner Rise development</li> <li>• Lost our Primary School!</li> <li>• Woods Social Club closed</li> <li>• Severalls Club closed</li> <li>• Myland Hospital closed</li> <li>• Netball courts closed at Woods Social Club</li> <li>• Severalls tennis courts closed</li> <li>• L.D.F. (chaired by councillor for West Mersea) earmarks land owned by Mersea homes for development in Myland</li> <li>• North Station roundabout frequently at a standstill.</li> <li>• 1999: Population 6,000</li> <li>• Start of Myland Parish Council in 1999</li> </ul>														
2000s	<table> <tr> <td>2000</td><td> <ul style="list-style-type: none"> <li>• Myland Community appraisal</li> <li>• Turner Village Club (The Wyvern) closed</li> <li>• North Station Roundabout frequently at a standstill</li> </ul> </td></tr> <tr> <td>2001</td><td> <ul style="list-style-type: none"> <li>• Mylander started</li> <li>• Severalls Masterplan</li> <li>• North Station Roundabout frequently at a standstill</li> </ul> </td></tr> <tr> <td>2002</td><td> <ul style="list-style-type: none"> <li>• Haleway / Matchet Drive development</li> <li>• North Station roundabout frequently at a standstill</li> <li>• Dog and Pheasant became a Hungry Horse!</li> </ul> </td></tr> <tr> <td>2003</td><td> <ul style="list-style-type: none"> <li>• Braiswick View housing development built</li> <li>• NAR</li> <li>• Closed access from Nayland Road. Closing of local garage and hardware shop within weeks. Post Office closed soon after... Plus most of other businesses.</li> <li>• North Station roundabout frequently at a standstill.</li> </ul> </td></tr> <tr> <td>2004</td><td> <ul style="list-style-type: none"> <li>• NAR development</li> <li>• Parish office opened (bungalow)</li> <li>• North Station roundabout frequently at a standstill</li> </ul> </td></tr> <tr> <td>2005</td><td> <ul style="list-style-type: none"> <li>• North Station roundabout frequently at a standstill</li> </ul> </td></tr> <tr> <td>2006</td><td> <ul style="list-style-type: none"> <li>• Redesign of North Station/ASDA roundabout. Rush hour traffic jams in Myland from that point. Problem unresolved and getting worse.</li> <li>• North Station roundabout frequently at a standstill</li> </ul> </td></tr> </table>	2000	<ul style="list-style-type: none"> <li>• Myland Community appraisal</li> <li>• Turner Village Club (The Wyvern) closed</li> <li>• North Station Roundabout frequently at a standstill</li> </ul>	2001	<ul style="list-style-type: none"> <li>• Mylander started</li> <li>• Severalls Masterplan</li> <li>• North Station Roundabout frequently at a standstill</li> </ul>	2002	<ul style="list-style-type: none"> <li>• Haleway / Matchet Drive development</li> <li>• North Station roundabout frequently at a standstill</li> <li>• Dog and Pheasant became a Hungry Horse!</li> </ul>	2003	<ul style="list-style-type: none"> <li>• Braiswick View housing development built</li> <li>• NAR</li> <li>• Closed access from Nayland Road. Closing of local garage and hardware shop within weeks. Post Office closed soon after... Plus most of other businesses.</li> <li>• North Station roundabout frequently at a standstill.</li> </ul>	2004	<ul style="list-style-type: none"> <li>• NAR development</li> <li>• Parish office opened (bungalow)</li> <li>• North Station roundabout frequently at a standstill</li> </ul>	2005	<ul style="list-style-type: none"> <li>• North Station roundabout frequently at a standstill</li> </ul>	2006	<ul style="list-style-type: none"> <li>• Redesign of North Station/ASDA roundabout. Rush hour traffic jams in Myland from that point. Problem unresolved and getting worse.</li> <li>• North Station roundabout frequently at a standstill</li> </ul>
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	2007	<ul style="list-style-type: none"> <li>• Royal London development (The Myle)</li> <li>• Community Stadium built</li> <li>• Southern Slopes development</li> <li>• North Station roundabout frequently at a standstill.</li> </ul>
	2008	<ul style="list-style-type: none"> <li>• Myland Design Statement started</li> <li>• MCC Public consultation</li> <li>• Parish employs street-care officer</li> <li>• CBC decision to build on Chesterwell site</li> <li>• North Station SPD and MCC response</li> <li>• North Station roundabout frequently at a standstill</li> </ul>
	2009	<ul style="list-style-type: none"> <li>• Tubswick burns down (Daniel Defoe's house)</li> <li>• Cuckoo Point development</li> <li>• Youth Shelter installed</li> <li>• Local community events by MCA</li> <li>• Youth Worker employed (part time)</li> <li>• Village fete restarted</li> <li>• MCC – Public Consultations (x3); NGAUE SPD consultation; MCC/RES response to SPD</li> </ul>
2010s	2010	<ul style="list-style-type: none"> <li>• March – Set up Love Myland</li> <li>• June – Presented petition to LDF - 1234 names collected in 3 weeks, included 977 against development in Braiswick.</li> <li>• Myland Design Statement adopted by CBC</li> <li>• Further petition against further development</li> <li>• A12 Junction 28 opened</li> <li>• Dentist opened</li> <li>• Severalls' Phase 1 planning permission. Tubswick – Permission to demolish.</li> <li>• Parish Council changes name to Community Council</li> <li>• MCC working group re. Severalls Community Centre</li> <li>• Myland playing fields ball wall built (funded by Community Council)</li> <li>• Myland Parish Halls built – funded by the community.</li> <li>• North Station roundabout jammed everyday</li> <li>• Population: 12,000</li> </ul>
	2011	<ul style="list-style-type: none"> <li>• Fencing around Golf Club</li> <li>• Mersea homes surveying Chesterwell, before planning permission given</li> <li>• Severalls phase 1 SPD.</li> </ul>

Other comments regarding events that happened much earlier in the history of Mile End were also written on the timeline and these included:

1254 - St. Michael's Church first recorded.

1700 - Oldest Rose form in England established.

1854 - New St. Michael's Church built.

## 4 Conclusions

A major theme, recurrent across respondent comments, is an appreciation of the local green and open spaces in Mile End and a concern for their future. It is clear that residents value green and open spaces in Mile End as a large number of 'What is Special' comments pertained to green and open spaces, wooded areas and wildlife in Chesterwell and High Woods and the peace and quiet of the area generally. Residents are therefore concerned about the possible loss of green space as a result of any future development.

The largest issue facing Mile End, as highlighted by local residents, is the limitations of local transport infrastructure and the resultant traffic congestion (particularly around the North Station roundabout area). Approximately half of all 'problems' were concerned in some way with transport and roads.

The second most frequently mentioned issue in participants' comments was their concerns about the impact of further development in Mile End. Residents are concerned about the impact of further housing on existing facilities and infrastructure (e.g. possible pressure on local schools, services, further difficulties with roads and parking). Related to this, some respondents also expressed the opinion that further development could change the essential nature of Mile End, the greenness, the open spaces and the 'village feel' deemed so special by current residents.

The third theme coming out of the findings is that of local facilities and services, both comments on how well some pockets of Mile End are provided for; and on how there is a lack of facilities such as Post Offices, Community Centres and youth facilities. Whilst there were many positive comments about the local sense of community, residents also expressed concerns about the lack of community facilities and suggested the need for a local community centre, more community groups, youth clubs and other facilities for young people. Respondents largely value existing education facilities, amenities, local clubs, groups, healthcare and public transport but felt that the area would benefit from more shops, Post Offices and options for entertainment especially considering the local population increases associated with the building of hundreds of new homes in the area.

This engagement process has provided a valuable opportunity to obtain the views of a wide section of the population of Mile End and Braiswick. The findings from this process will be taken into account in the preparation of a Master Plan for the North Growth Area Urban Extension. The findings<sup>2</sup> are also likely to be useful to Myland Community Council, other service providers and community groups in the area and therefore this report will be widely circulated.

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<sup>2</sup> Particularly those highlighted in Tables 14 and 15



## Annex A – What is special about Mile End? – Comments from green flags

### Box 1. All other environment and greenspace 'What is special' comments

<ul style="list-style-type: none"> <li>• Beautiful green spaces in Chesterwell (x 5)</li> <li>• Open fields and paths near Chesterwell Woods</li> <li>• Keep fields behind Mile End Rec./Braiswick Lane – wonderful (Chesterwell)</li> <li>• Beautiful open space for walking (Chesterwell)</li> <li>• Greens and playgrounds for children (Chesterwell)</li> <li>• Keep our green fields (Chesterwell)</li> <li>• Chesterwell wood should be protected (NGUAE)</li> <li>• Valuable open space for dogs to run in (Chesterwell: 1; Ford's Lane: 2; No location: 1; High Woods Country Park: 1)</li> <li>• Wonderful green open space (High Woods)</li> <li>• Country park, open space</li> <li>• Fantastic resource for all, lots of lovely walks</li> <li>• Open spaces</li> <li>• Green &amp; wild space. Must be maintained</li> <li>• Open space</li> <li>• Scenery, High Woods Country Park, Big rec. park (calm/peaceful)</li> <li>• Good area for kids to use</li> <li>• I love the play park in High Woods Country Park</li> <li>• Country Park</li> <li>• Love the new park play area in High Woods</li> <li>• Like High Woods Country Park - walk there every day</li> <li>• The lake, and the general scenery</li> <li>• Country Park is great and should never be built on</li> <li>• It's very pretty and an invaluable space</li> <li>• I enjoy thoroughly the cycle routes in High Woods</li> <li>• Fantastic, love the lake</li> <li>• Plenty of parks and fields for the children</li> <li>• High Woods Country Park, please keep our green areas</li> <li>• High Woods Park for kids</li> <li>• High Woods is a fun place for children</li> <li>• Beautiful lake</li> <li>• High Woods Country Park is excellent now</li> <li>• High Woods Country Park, like the changes made without spoiling it</li> <li>• Plenty of open space, playing fields (Ford's Lane)</li> <li>• Beautiful open space west of Mile End Rd/Nayland Rd</li> </ul>	<ul style="list-style-type: none"> <li>• Current amount of green space available</li> <li>• Play areas, green land (Howards Croft)</li> <li>• Open space near Braiswick Farm</li> <li>• Woods</li> <li>• So close to countryside (Suffolk)</li> <li>• I like the environment (Mill Road)</li> <li>• The greenery (Bergholt Road)</li> <li>• Open spaces (Braiswick General)</li> <li>• Keep the lovely green space (Fords' Lane)</li> <li>• Green space</li> <li>• Playgrounds and fields</li> <li>• Squirrels Field</li> <li>• I like the nature/ducks in the pond (Hospital, Turner Road)</li> <li>• Open spaces (Myland School)</li> <li>• Large green fields (NGUAE)</li> <li>• Wildlife includes red listed birds such as skylark, yellowhammer, linnet, corn bunting and several amber listed species (NGUAE)</li> <li>• Open space provides "green lung" for North Colchester and a clean break between Colchester + Great Horkesley (NGUAE)</li> <li>• Open fields + football pitches must be protected (NGUAE)</li> <li>• Great green open space with footpaths + wildlife + views of the distance (Don't block that with more housing) (NGUAE)</li> <li>• Great open space (NGUAE)</li> <li>• Green space (NGUAE)</li> <li>• We need to keep open spaces as much as possible. 2200 houses will choke our area, our roads and the few facilities we have (NGUAE)</li> <li>• Orchids (NGUAE)</li> <li>• Mature and hedgerow trees including elms recovering from disease (NGUAE)</li> <li>• Green open space + biodiversity (NGUAE)</li> <li>• Open space that Mersea Homes want to build on (NGUAE)</li> <li>• Green space is just right (NGUAE)</li> </ul>
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### Box 2. All other 'What is special' comments relating to the peaceful location

<ul style="list-style-type: none"> <li>• Interesting buildings (Severalls)</li> <li>• Historic building remains (St. Michaels' near Groves Close)</li> <li>• Myland used to be a nice little village, it has all changed now. High Woods Park is the only decent thing left. The Co-op store, chip shop, pharmacy in Nayland Road, The Doctors surgery in Mill Road.</li> <li>• The area is good (Bradford Drive)</li> <li>• Lots of country walks but near to shops</li> </ul>	<ul style="list-style-type: none"> <li>• Well kept, good link to town Langdale Drive (Gilberd School)</li> <li>• Not too noisy (NAR development)</li> <li>• Love this area, beautiful place to visit High Woods Country Park</li> <li>• Good area</li> <li>• Cool place Turner Rise Retail Park</li> <li>• Nice quiet place to live</li> <li>• Clean (High Woods)</li> </ul>
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<ul style="list-style-type: none"> <li>• In my opinion, this place is very nice. It was a good idea to have this centre. It's good for mums and children to spend some time here. I wish to say many thanks for u, Kind regards, Kate (Tuffnell Way)</li> <li>• Open space for walking, etc. Sense of community, excellent nursery at Mill Road</li> <li>• Recreation ground very good, Co-op shop very good</li> <li>• Green spaces + rose fields, local shops</li> <li>• Good school, nursery, nice football field + woods</li> <li>• Schools, community spirit, medical services, green areas, local council involvement (Springham Drive, off Mill Road)</li> <li>• High Woods Country Park, local park, shops &amp; school, walk + bike paths</li> <li>• Easy to get to town, plenty of places to walk and enjoy with dogs and children, near to Asda for shopping and easy access to train station</li> <li>• Love the area, nice + quiet</li> <li>• Fantastic Myland School</li> <li>• Nice parks, nice people, nice community (High Woods Country Park)</li> <li>• Nice community to live in</li> <li>• Village atmosphere needs to be maintained (NGUAE)</li> <li>• Village atmosphere with distinct identity, open countryside, good local amenities, mostly accessible on foot. Proximity to North Station + Colchester town centre</li> <li>• Strong community feeling and "Old Mile End" centring on Nayland Road (Mile End Road)</li> <li>• Commuter links, great atmosphere, people, cleanliness - other than bin day (Petrolea Close)</li> <li>• It's very pretty - nice place to live (Brinkley Grove Road)</li> <li>• Peaceful</li> <li>• Excellent, no traffic noise (New Braiswick Park)</li> <li>• Great community, friendly people and very clean/green</li> <li>• Peaceful</li> <li>• Green land, open spaces, children's play area, clean (Howards' Croft)</li> <li>• Green open spaces, sense of community, low density housing, close to station (NGUAE)</li> <li>• Good atmosphere, good people</li> <li>• Semi-rural. Good bus service during the day, low crime rate, good primary school</li> <li>• Quiet area (NGUAE)</li> <li>• Central Victorian Village Focus (being severely damaged), access to countryside, access to A12, access to station, old treed suburbs, Bricklayers Pub, Myland Parish Halls (Defoe Crescent)</li> <li>• Nice environment, good access to A12 but still quiet (Chapman Place (off Mill Road)</li> <li>• It's where I grew up and I really like the area (Axial Way)</li> </ul>	<ul style="list-style-type: none"> <li>• Very safe area to bring up a young family</li> <li>• Nice place to live (Severalls)</li> <li>• Nice park, High Woods Park, low crime area (High Woods Country Park)</li> <li>• Green open space in close proximity to housing whilst being close to town centre (High Woods Country Park)</li> <li>• Quite and nice and rural NGUAE</li> <li>• Woods Estate Tuffnell Way</li> <li>• History of the area Colchester North Station</li> <li>• Don't get a lot of trouble like other areas, like walking</li> <li>• High Woods Park close by, good local amenities (High Woods Country Park)</li> <li>• Quite a nice area near to town (Mile End Road)</li> <li>• No problems, very nice, High-5!</li> <li>• Nice pleasant area (Braiswick)</li> <li>• Good community, nice church + parish facilities, lovely playing fields + woods (Hakewill Way, near Hospital)</li> <li>• Great place for Mile End area (High Woods)</li> <li>• Good parks, friendly people, good school (Myland) (Raven Way)</li> <li>• Good community feel + good facilities, e.g. shops, church, dentist, doctors, hospital, etc. (Defoe Crescent)</li> <li>• Good community around church + schools, lots of things for all ages + tastes in Myland, not far from the station, have the Co-op &amp; Asda and it's all accessible</li> <li>• Friendly people, local amenities, family local pub, good clubs + football for kids (Mill Road)</li> <li>• Central to town, North Station and into Dedham, Suffolk, generally nice area (Turner Road)</li> <li>• Like the green Quiet Road, park nearby, lots of baby groups nearby, good bus service (Prior Way)</li> <li>• It's home General</li> <li>• Low crime</li> <li>• Property prices are reasonable (Bruff Close)</li> <li>• Quiet, friendly area, clean</li> <li>• Good place to go to relax</li> <li>• High Woods Country Park, playground (new), community garden developing very well</li> <li>• Nice area, time lights are on at the Rec. Recreation Ground, Mill Road</li> <li>• Good, no change</li> <li>• Great area to bring up children, lots of parks, groups &amp; activities for them, good schools</li> <li>• Nice pub, close to park, close to gym, reasonable amount of greenery (park, etc.)</li> <li>• Peaceful</li> <li>• Good school, good park &amp; play areas, generally clean (Near Braiswick Farm)</li> <li>• Quiet area, low crime</li> <li>• Fairly quiet, park is excellent</li> <li>• Good neighbourhood (Shepherd's Drive)</li> </ul>
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**Box 3. All other 'What is special' comments relating to the general facilities**

<ul style="list-style-type: none"> <li>• Good Schools (n = 6): No location: 3; Myland: 1; Littlecotes: 1; Mill Road: 1)</li> <li>• Schools good, especially Bishop William Ward</li> <li>• Good new school just around the corner</li> <li>• Myland School, Queen B School (Gilbert School)</li> <li>• Beehive Children's Centre (Queen Boudica School, Northfields)</li> <li>• Queen Boudica School, great addition to the community (long overdue) (Queen Boudica School)</li> <li>• Kids clubs (Brinkley Grove)</li> <li>• Play area + school are great</li> <li>• Good baby group facilities</li> <li>• Good hospital (General Hospital: 4)</li> <li>• Doctors good but busy (Mill Road)</li> <li>• Pharmacy</li> <li>• NHS Drop-in Centre (NHS Drop-in Centre)</li> <li>• Cycle/walking route towards town</li> <li>• Good bus routes here and regular (East End (of) Propelar Way)</li> <li>• Better since road measures to limit access (NAR)</li> <li>• Cycling routes (n = 2): No location: 1; High Woods: 1</li> <li>• Good bus service except turning 63 (Bergholt Road (near allotments))</li> <li>• Zebra crossing by station</li> <li>• New road to A12 - Easier to get to Stanway, Chelmsford, etc. (A12)</li> <li>• Public transport (buses) (Bergholt Road)</li> <li>• Public transport</li> <li>• Bus service is good Springham-Flavius</li> <li>• Bus service excellent, especially No. 2 (Nayland Road)</li> </ul>	<ul style="list-style-type: none"> <li>• Nice church hall (St. Michael's Church)</li> <li>• Good visitor centre</li> <li>• Little shops in walking distance (Ford's Lane)</li> <li>• Local Co-op (Nayland)</li> <li>• More amenities for new/existing families (Mile End Road)</li> <li>• Excellent amenities near Co-op (Nayland Road)</li> <li>• Things to do (High Woods Country Park)</li> <li>• Good amenities</li> <li>• Good amenities, e.g. shop, dentists (Nayland Road)</li> <li>• Lots of amenities nearby (High Woods Country Park)</li> <li>• Tesco, café</li> <li>• Rainbows, Guides, Brownies (High Woods Country Park)</li> <li>• Community Hall (St. Michael's Church)</li> <li>• Rugby club a success at all ages (Mill Road Rugby Club)</li> <li>• Hospital, Community school nearby (Thronton Drive)</li> <li>• Great facilities, i.e. shops, doctor, pharmacy (Church Farm Road)</li> <li>• Rosie Tallowin and the services she provides for the families</li> <li>• Nice flats (Golf course)</li> <li>• Improvement in litter in the local area</li> <li>• Rugby Club (High Woods Country Park)</li> <li>• Rosie - welcoming, friendly safe environment for my daughter to interact with other children (Tuffnell Way)</li> <li>• Love golf club (Golf Club)</li> <li>• Golf Club social events (Golf Course)</li> <li>• Myland Parish Halls (Mile End Road)</li> <li>• Post Box (Defoe Crescent)</li> </ul>
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**Box 4. All other 'What is special' comments relating to community spirit**

<ul style="list-style-type: none"> <li>• Myland fête, community event</li> <li>• Having a community council, Helen is great</li> <li>• Community Council is excellent</li> <li>• Community Council does a great job</li> <li>• Community Council, Helen is fabulous, so is Scott</li> <li>• A very supportive and community-minded council (Nayland Road)</li> <li>• Community spirit growing through groups (Rosie), possible shops on estate</li> <li>• Good service/reaction from Community Police</li> <li>• Nice village community (East Nayland Road)</li> <li>• Lots of people in the area (Nayland Road)</li> <li>• Great people living here (Recreation Ground near Severalls)</li> <li>• It's a quite friendly neighbourhood</li> </ul>	<ul style="list-style-type: none"> <li>• Very friendly place to live</li> <li>• Village feeling, good school</li> <li>• People who live around are very kind, action of parish council on my enquiries, issues</li> <li>• It's tidy and the people are friendly</li> <li>• Friendly for families (Nayland Road)</li> <li>• Good level of community engagement from the Mylander &amp; Northern Approach newsletter (Dickinson Rd, NAR)</li> <li>• Parish halls, great facility (however becoming over - subscribed) (Parish Hall)</li> <li>• Parish Halls flourishing (Mile End Road)</li> <li>• Fantastic church hall + community spirit (Parish Hall)</li> <li>• Village atmosphere</li> <li>• Good community spirit</li> </ul>
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**Box 5. All other 'What is special' comments relating parks and recreation facilities**

<ul style="list-style-type: none"> <li>• Footpaths (n = 7)</li> <li>• Parks (n = 22) : Bergholt Road: 1; No location: 10; Tamarisk Villa: 1; Mill Road Recreation Ground: 3; Severalls: 4; High Woods: 1; Petrolea Close: 1; Raven Way: 1)</li> <li>• Good Recreation Grounds (n = 9)</li> <li>• Good football pitches (n = 3): Severalls: 2; Mill Road: 1</li> <li>• Nice gymnastics facilities (Brinkley Grove Road)</li> </ul>	<ul style="list-style-type: none"> <li>• Sports facilities (n = 2).</li> <li>• Good fields, playground, cleanliness (Mill Road)</li> <li>• Good play area in recreation grounds (n = 3): No location: 2; Nayland Road: 1</li> <li>• Playing field + good walks (NGUAE)</li> <li>• Leisure Centre (Leisure World)</li> <li>• Good local pub (n = 3): No location: 1; Bruff Close: 2.</li> <li>• Good shopping (High Woods Shopping Centre)</li> </ul>
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**Box 6. All other 'What is special' comments relating to the convenience of the Mile End location**

<ul style="list-style-type: none"> <li>• Close to Castle Park (Castle Park)</li> <li>• Close to hospital, where my husband works (Romans)</li> <li>• Close to work, easy walk to work (Defoe Crescent/Mill Road)</li> <li>• Easy to reach London, Europe, Stansted nearby</li> <li>• Near to the train station (East End (of) Propelair Way)</li> <li>• Communications link, good station (North Station)</li> <li>• Good rail links to London (North Station)</li> <li>• Close to Main Station &amp; hospital</li> <li>• Local to town &amp; station</li> <li>• Access to rail/road (Littlewoods, near Tuffnell Way)</li> <li>• Asda close by, station nearby</li> </ul>	<ul style="list-style-type: none"> <li>• Good transport links + near to town centre &amp; local shops</li> <li>• Near Asda, station, town, very convenient</li> <li>• Close to housing, close to town centre</li> <li>• Bus route right outside, close to town and shops Turbine Rd. area</li> <li>• Bus route, close to work, good shops</li> <li>• Good location</li> <li>• Access to town, hospital, doctors, nursery (North Station)</li> <li>• Close North Station and High Woods Country Park</li> <li>• Convenience to station, town, etc.</li> <li>• Close to town, train station (Braithwaite Drive)</li> </ul>
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## Annex B. Problems (comments from pink flags) and opportunities (comments from yellow flags) in Mile End.

### Box 7. All issues relating to Transport and roads

General Traffic (n = 188)	
<i>Congestion and Speeding (n = 69)</i>	
<ul style="list-style-type: none"> <li>Too many vehicles using Bakers Lane. Better calming measures needed to slow down traffic. (Bakers' Lane)</li> <li>Cars particularly on turns on Mill Road with school runs, dangerous for wandering young children to school. (Mill Road)</li> <li>High volumes of traffic and total ignoring of speed limits.</li> <li>Northern Approach Junction - speeding traffic boy racers</li> <li>Speeding on roads should be dealt with.</li> <li>Traffic is getting terrible. Mill Road just seems to get busier and noisier.</li> <li>Speeding traffic - cars use as a cut-through (Mill Road)</li> <li>The amount of traffic</li> <li>Some very busy roads</li> <li>Slow down speeding traffic</li> <li>Road traffic congestion</li> <li>Traffic is hopeless during rush hour (Bergholt Road)</li> <li>Very high volume of traffic causing accidents on Turner Road (Turner Road)</li> <li>The only real current problem experienced is the constant speeding along Boxted Road. (Boxted Road)</li> <li>Too much traffic at North Station.</li> <li>Traffic outside school.</li> <li>Cars speeding around in new estate in spite of speed bumps! (off NAR)</li> <li>Need more effective management / enforcement of speed limits on Mile End Road and Nayland Road (Mile End Road)</li> <li>Speeding traffic</li> <li>Inadequate traffic calming on Mile End Road - the problem is northbound and at its worst 17:30 - 19:30 weekday evenings</li> <li>Busy roads since lorries off (Mile End Road)</li> <li>Mill Road traffic density and speed. (Mill Road)</li> <li>Traffic busy (North Station)</li> <li>Traffic! Only getting worse with further housing. (Nayland Road)</li> <li>Speeding on main access road</li> <li>Speeding through estate (NAR)</li> <li>Congestion and traffic (North Station)</li> <li>Traffic, congestion (United Way)</li> <li>Traffic congestion</li> <li>Traffic congestion (North Station)</li> <li>Traffic congestion (North Station)</li> <li>Asda a nightmare on Sunday for traffic jams. (North Station)</li> <li>Very busy road. Traffic speeding. (Mill Road)</li> </ul>	<ul style="list-style-type: none"> <li>Gridlock (North Station)</li> <li>Non-permitted traffic use Nayland road as a race track. A lot of elderly people live on Nayland Road (Nayland Road)</li> <li>Too many buses and cars running very fast through Nayland Road. (Nayland Road)</li> <li>Traffic getting worse especially at rush hour (Colchester General Hospital)</li> <li>The increase in traffic over the years and the over development of housing which has added to this. Speeding is a constant problem and little or no effort has been made to address this.</li> <li>Very heavy traffic driving in and out of school</li> <li>Heavy goods vehicles should not be allowed along Mill Road and we need traffic calming measures between Turner Road roundabout on Mill Road and Brinkley roundabout. Traffic comes out of Turner Road and speeds up to go down and up the hill. The pedestrian crossing has done nothing to calm the traffic and frequently drivers take no notice of people waiting to cross. The houses at this point in particular are quite near the road and because of heavy traffic passing at speak the houses shake on their foundations. Knowing that ECC have funds put aside for traffic calming in Mill Road it is not good enough for them to say they cannot use it until the Northern Approaches link has been built. We need traffic calming now.</li> <li>Traffic going north also beginning to slow down as the Turner Road development becomes fully occupied and more cars use the Northern Approach and pedestrians use lights to cross. (Turner Road)</li> <li>Traffic totally gridlocked on all roads leading down to the station. (North Station)</li> <li>Braiwick road is a traffic nightmare. Really needs to be improved to allow traffic to flow freely, particularly when more homes and built at Tufnell Way (Braiwick Road)</li> <li>Getting out of Bedford Road at certain times of the day (Mill Road)</li> <li>Traffic getting out of Bedford Road (Bedford Road)</li> <li>Traffic congestion caused by vehicles parked on Mile End Road and Nayland. (Defoe Crescent)</li> <li>Congestion (Hakewill Way)</li> <li>A further issue is the part of the roadway between Ford Lane/Boxted Road roundabouts up to the mini roundabout just past Green Lane, Gt. Horkesley. The speed limit on this stretch of the road is the maximum. Yet if you are a pedestrian walking to Gt. Horkesley the pathway is not wide enough for people to pass each other, especially mums with prams, and you have to</li> </ul>

<ul style="list-style-type: none"> <li>• Too much traffic around the school (Mill Road)</li> <li>• Traffic that comes roaring up the road on Queen's Head Road - huge freight lorries. (Queen's Head Road)</li> <li>• Traffic around station and Asda can be very heavy and put lots of extra time on journeys (North Station)</li> <li>• Congestion (Mile End Road)</li> <li>• Traffic too fast (Boxted Road)</li> <li>• Cars speed a lot down Botted Road - needs addressing (Botted Road)</li> <li>• One big traffic jam (North Station)</li> <li>• Hopeless congestion (Bergholt Road)</li> <li>• Traffic at peak times (NAR)</li> <li>• Traffic queuing on Bergholt Road at Station (North Station)</li> <li>• Traffic at a stand (North Station)</li> <li>• Congestion on Nayland Road (Nayland Road)</li> <li>• Heavy traffic at times (North Station)</li> <li>• Speed limit on Bergholt Road (Bergholt Road)</li> <li>• Traffic congestion (North Station)</li> <li>• Too many jams! (North Station)</li> <li>• Traffic very heavy. (Mill Road)</li> <li>• Traffic congestion (North Station)</li> <li>• Too much traffic (Turner Road)</li> </ul> <p><i>Problems with roads, routes and traffic infrastructure(n = 34)</i></p> <ul style="list-style-type: none"> <li>• Narrow roads (Defoe Crescent)</li> <li>• Roads, railway and public transport: They cannot cope!</li> <li>• Access to town. Roads are not sufficient. (North Station)</li> <li>• Difficult to drive out/towards town as you have to drive via north station which is a bottle neck.</li> <li>• A12 junction not being accessible properly yet.</li> <li>• Access to the town during busy periods and I am not looking forward to the additional potential problems when the new NAR is working/in place. This will be compounded if development is allowed. It is felt that a major reason for the current traffic problems at the railway bridge (South side). The traffic flow is dictated by (even one person) pedestrian traffic controlled lights. Some type of bridge/elevated footway would smooth flow and be safer. Planner should take heed of bottleneck problems because of the two obvious features which effectively divided the town i.e. railway line and river. When I moved into the town some 20 years ago, I tried to never have a reason to come onto the North side because of the them two lane bridge road and resulting traffic jams. It is felt that lessons have been forgotten and over development will result in a divided town.</li> <li>• Roundabout traffic system (Severalls)</li> <li>• Traffic! Roads cannot cope with existing level.</li> <li>• Small road, very busy (Bergholt Road)</li> <li>• Over-populated for road infrastructure</li> <li>• The corner opposite the pub, terrible to drive around (Nayland Road)</li> </ul>	<p>walk on the road. Why is the speed limit not kept at 30 mph. We should have a barrier up under the A12 bridge and the pathway widened to accommodate pedestrians safely, and the speed limit reduced.</p> <ul style="list-style-type: none"> <li>• Traffic - congestion and speed. Congestion around North Station should mean that further development is unsustainable as it would effectively cut Mile End off from the rest of Colchester. Speed of vehicles along Botted Road and those coming from Great Horkesley rarely stop at the roundabout before continuing onto Cars. Witness empty buses. (North Station)</li> <li>• Roads not built for extra cars etc. North station already a problem. (North Station)</li> <li>• Traffic is the major problem. Too many houses have been/are being built in Mile End without the road infrastructure to cope. Mill Road in particular is busier then ever despite the new A12 link opening.</li> <li>• Infrastructure cannot cope with existing traffic let alone with 3000 additional cars. Colchester Council want to encourage new residents to walk /cycle /public transport. This will not work - people still use the Northern Approach Road. I have witnessed one lorry coming from the Northern Approach Road ignore the roundabout and just turn right into Botted Road. If a car had been coming from Great Horkesley and failed to stop at the roundabout I doubt myself and my 9 month old daughter would be here now. When I reported this to the company owning the lorry, they just said the driver was trying to get home to an elderly relative.</li> <li>• Increasing congestion.</li> <li>• The development of Mile end etc is being done with no instructive (roads) being put in place thus increasing traffic congestion.</li> <li>• Stop closing road for football (Community Stadium)</li> <li>• Lots of noise on Mill Road (Mill Road)</li> <li>• Roadworks (Mill Road)</li> <li>• Stop closing the road for football (Botted Road)</li> <li>• Existing new developments are over dense and without any facilities, so no football.</li> <li>• Narrow road for Mill Road (Mill Road)</li> <li>• Road surfaces (North Station)</li> <li>• Paths. Road surface. (Mill Road)</li> <li>• The state of Mill Road surface. The awful stone chipping re-surfacing that is appearing on roads not just in this area but all over. When freshly laid it is very dangerous for cyclists and motorcyclists, and in this compensation culture I'm surprised it is still acceptable to leave it in the loose state. It's only a matter of time before an accident happens. (Mill Road)</li> <li>• Upkeep of roads / paths on new estate.</li> <li>• Too many harsh speed bumps on Wallace Road Estate (Wallace Road)</li> <li>• Road surface (Mill Road)</li> <li>• Road conditions (potholes) (NGAUE)</li> <li>• The state of the roads and upkeep of pavements - dirt and dust disgraceful (Bergholt Road)</li> </ul>
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<ul style="list-style-type: none"> <li>• Traffic turning into Dickenson Approach too fast (Dickenson Approach)</li> <li>• People living in the new houses will all have to travel to work. This will add to existing traffic problems which will not be helped or solved by bus lanes. (North Station)</li> <li>•</li> </ul>	<ul style="list-style-type: none"> <li>• Mill Road surface potholes</li> <li>• Pot holes!</li> <li>• Speed bumps outside Myland School (Mill Road)</li> </ul>
<p><i>North Station Roundabout (n = 10):</i></p> <ul style="list-style-type: none"> <li>• Traffic nightmare at North Station Roundabout</li> <li>• North Station road system is insufficient now to cope with the traffic and will get worse with local planned growth</li> <li>• North Station roundabout gets very congested, specially coming out of Asda at peak times.</li> <li>• The biggest problem is the roundabouts at the station and trying to get anywhere (at peak times is the worst) is a nightmare. They are looking to build more houses without proper planning for the roads. The current proposal is unworkable and will cost lives.</li> <li>• Traffic at the station roundabouts</li> <li>• North station roundabout</li> <li>• Sort North Station roundabout out</li> <li>• Sort out traffic problems at North Station roundabout</li> <li>• Traffic near station and roundabout</li> <li>• North station roundabout Station roundabout is a dreadful layout with total priority given to the Northern Approach Road, yellow boxes that really do not make much sense except blocking the traffic behind. No priority for the station entrance/exit.</li> </ul> <p><i>Traffic congestion around North Station (n = 29):</i></p> <ul style="list-style-type: none"> <li>• Traffic near station</li> <li>• Traffic congestion north station</li> <li>• North station traffic!!</li> <li>• North station too much congestion</li> <li>• North Station area needs to be sorted - a typical bottleneck please give us a solution</li> <li>• Traffic at North Station is horrendous! All the time.</li> <li>• Very big issue - local traffic around station</li> <li>• Too much traffic congestion at peak times around Station</li> <li>• Gridlock at the station especially with all the new housing development in the area</li> <li>• North Station traffic problems getting worse as more houses are built. Road infrastructure inadequate.</li> <li>• Traffic around the Northern Approach Junction (North Station)</li> <li>• Traffic at North Station roundabout. Yellow box can't get out of the road.</li> <li>• Near the station</li> </ul>	<ul style="list-style-type: none"> <li>• Traffic chaos around North Station</li> <li>• Traffic especially past the railway bridge is a huge bottleneck with no other way round it</li> <li>• Sort out North Station</li> <li>• North Station!</li> <li>• No workable plan to alleviate congestion, especially around North Station area</li> <li>• North station traffic flow is not coordinated</li> <li>• North station area traffic problems need sorting</li> <li>• North station congestion</li> <li>• Congestion on roads at North Station am to pomp</li> <li>• Traffic flow at north station roundabout needs improving</li> <li>• The Traffic chaos at North Station and getting worse daily, this will only get worse with Park and Ride near to town instead of placed nearer Marks Tey/Eight Ash Green as originally suggested. Park and Ride will run empty as it will be just as easy to take the car into town and sit in comfort rather than on a bus. Look at Ipswich, Cambridge, Chelmsford, Oxford and where their P &amp; R is placed and used fully!!</li> <li>• Too much traffic congestion at Station.</li> <li>• Traffic at North Station and everywhere</li> <li>• Station traffic and poor road layout</li> <li>• Traffic is a big issue as North Station is already impossible at peak times.</li> <li>• Traffic concerns at North Station</li> </ul> <p><i>Other problems around North Station (n = 11):</i></p> <ul style="list-style-type: none"> <li>• Speeding and noisy motorbikes around North Station</li> <li>• North station access and roundabout a nightmare of congestion</li> <li>• Too many traffic lights around north station</li> <li>• All traffic having to go under one small north station bridge!</li> <li>• North station bridge is a major obstacle to any future development in Mile End</li> <li>• Station parking driving me mad</li> <li>• North Station parking access</li> <li>• Access to and from North Station onto roundabout + car parking costs</li> <li>• North station traffic system not coping properly now. How will it cope when all the new houses are built and occupied?</li> <li>• The road way around North Station needs redesigning, lanes widened etc.</li> <li>• Traffic at North Station bridge is a mess and constantly blocked.</li> </ul>

<b>Parking (n = 73)</b>	
<p><i>Lack of parking for specific locations (n = 15):</i></p> <ul style="list-style-type: none"> <li>• Lack of parking at the Co-Op (Nayland Road)</li> <li>• Bad parking around dance studio (Mile End Road) (x 2)</li> <li>• Parking always a problem for school (Myland Road)</li> <li>• Not enough parking on NAR development (NAR) (x 2)</li> <li>• Parking issues by Gilford School pick up time (Gilford School)</li> <li>• Lack of parking for local co-op shop due to parking restrictions at the Dog and Pheasant pub. Affects co-op customers, staff and mothers on the school run (Nayland Road) (x 3)</li> <li>• Parking for train station (x 3)</li> <li>• Pub not letting co-op, parents, use parking and being rude (Nayland Road)</li> <li>• Car parking charges at general hospital are too high (Colchester General Hospital)</li> </ul> <p><i>Lack of residents parking (n = 7):</i></p> <ul style="list-style-type: none"> <li>• Residents parking permits too expensive / unnecessary (Mile End Road)</li> <li>• Parking. Commuters park in our spaces and then we have to pay to park outside our homes with a permit! (Mile End Road)</li> <li>• Traffic being parked around the school (Mill Road)</li> <li>• Living in a flat, issues stem from parking - insufficient supply of parking which is stretched with inappropriate parking by residents in the surrounding areas and commuters</li> <li>• Residents parking unfair system in place, paying for space you don't get (St. Michaels Church)</li> <li>• Not enough parking spaces for residents (Mile End Road)</li> <li>• Not being able to park outside my own house very often. (Hakewill Way / NAR)</li> </ul> <p><i>Roadside Parking (n = 17):</i></p> <ul style="list-style-type: none"> <li>• Traffic, especially on a Friday evening, can be a nightmare due to too many parked cars. (Nayland Road)</li> <li>• Not enough off-road parking so too many cars on roadside (NAR)</li> <li>• Roads are too narrow with insufficient parking.</li> <li>• Parking on pavements is a hazard (Mile End Road)</li> <li>• Roads near general hospital should be protected from hospital car parkers (Kingswood House)</li> <li>• On-street parking in Nayland Road (Nayland Road)</li> <li>• Parking issues along Mile End Road (Mile End Road)</li> <li>• Double parked cars (Nayland Road)</li> <li>• Parking on Nayland road (Nayland Road)</li> <li>• On Nayland Road opposite Pharmacy, parked traffic is</li> </ul>	<p><i>Commuter Parking (n = 7):</i></p> <ul style="list-style-type: none"> <li>• Commuter parking and Tuffnell Way drain caving in, middle of the road (Tuffnell Way)</li> <li>• Commuter's parking (St. Michael's Church)</li> <li>• Problems with commuter and hospital parking</li> <li>• Car parking because of commuters and over-populated housing</li> <li>• Parking a problem - commuters park there - lots of cars (Mile End Road)</li> <li>• Parking from commuters (Mile End Road)</li> <li>• Parking, commuters (North Station)</li> </ul> <p><i>General parking issues (n = 27):</i></p> <ul style="list-style-type: none"> <li>• Lack of parking (Defoe Crescent)</li> <li>• Not enough parking (Hakewill Way)</li> <li>• Parking</li> <li>• Parking where I live is a nightmare, most houses have 1 space but some have up to 4 cars. Roads further up are almost impossible to navigate. I'm aware little can be done to change this, but it's the only issue I have with the area. (Mile End)</li> <li>• Cars park on cycle lanes - too many cars to each house making roads very difficult to negotiate safely and causing access problems for residents and their visitors (Flavius Way) Parking!</li> <li>• Nayland road is now one big car park. (Mile End)</li> <li>• Commuters parking (Bradford Drive)</li> <li>• Parking at the weekend when parking restrictions lifted (Bergholt Road)</li> <li>• Not enough parking (Nayland Road)</li> <li>• Car parking issues (Sheepin Drive)</li> <li>• Parking problems (NAR development) (Hakewill Way)</li> <li>• Restricted parking is a nuisance (Bergholt Road)</li> <li>• Hospital parking takes over on housing estate (Colchester General Hospital)</li> <li>• Traffic (Grove Close) parking outside my house (Grove Close)</li> <li>• Bad parking (Mile End Road)</li> <li>• Too much double-yellows on Wallace Road estate (Wallace Road)</li> <li>• Lack of parking (Colchester General Hospital)</li> <li>• People ignore parking restrictions</li> <li>• Parking (Community Stadium)</li> <li>• Poor facilities for parking (Bergholt Road)</li> <li>• Parking (Nayland Road)</li> <li>• Parking particularly on match days (Bruff Close)</li> <li>• Parking outside Church (Mile End Road)</li> <li>• Parking on Nayland Road at top end of Mile End Road / Nayland Road is causing problems again with the allocation of the school. The more houses schools and shops, the more traffic problems there are.</li> <li>• Bad parking (Rose Crescent)</li> <li>• Bad parking (New Braiswick Park)</li> </ul>



<p>a hazard especially coming out of Henry Village Close. (Nayland Road)</p> <ul style="list-style-type: none"> <li>• Parking outside church, Parish Halls and Dance Studio (Mile End Road)</li> <li>• Hospital parking in streets (Mill Road)</li> <li>• People parking down Lufkin Road for hospital (Turner Road)</li> <li>• Parking on pavements.</li> <li>• Whilst walking in some current estates, cars are found parked on pavements (pedestrians, prams, children then have to pass on the road). Cycle pathways are ignored by parked vehicle (a bit of a joke as we were supposed to be a cycle friendly town) but not to worry, the grant/money for cycle lane is history and spent.</li> </ul>	<ul style="list-style-type: none"> <li>• No parking areas - have to pay for parking. (Bergholt Road)</li> <li>• Parking situation gets worse and worse (Braiswick)</li> </ul>
<p><b>Problems with bus services (n = 36)</b></p> <ul style="list-style-type: none"> <li>• Buses are expensive (NAR / Grove Close)</li> <li>• Could do with a better Sunday bus service (Defoe Crescent)</li> <li>• No buses (Romans)</li> <li>• Community bus service within whole area (Braiswick Golf Course)</li> <li>• Bus service in Great Horksley poor</li> <li>• Transport links / bus service</li> <li>• Defoe Crescent is a major bus route and is in a terrible state (Defoe Crescent)</li> <li>• No. 66 bus route keeps missing out buses - makes me late to collect children in West Bergholt (Bergholt Road)</li> <li>• Lack of public transport and bus routes in Myland (NAR)</li> <li>• Bus gate on Nayland road extremely inconvenient and rarely used (Nayland Road)</li> <li>• Buses through Defoe Crescent (Defoe Crescent)</li> <li>• Buses are dirty and in a bad state (Bergholt Road)</li> <li>• Poor bus service for the elderly (Boxted Road)</li> <li>• Route 8 buses on Gavin way, noisy and badly driven (Gavin Way)</li> <li>• Unreliable bus service and rude bus drivers</li> <li>• Get rid of bus gate (Nayland Road)</li> <li>• Improve bus services for disabled</li> <li>• Bus route used to go through Maximus Drive but now goes all the way around Gavin Way (Gavin Way)</li> </ul>	<ul style="list-style-type: none"> <li>• Road not practical for buses they go too fast and it's not practical or safe as kids play outside - speed is a problem (Gavin Way)</li> <li>• Bus lane at bottom of Mile End Road</li> <li>• Bus gate on Nayland road is unnecessary (Mile End Road)</li> <li>• Lack of buses from Nayland Road to High Woods (Nayland Road)</li> <li>• Poor bus service - not very regular</li> <li>• Bus gate not working (Ford's Lane)</li> <li>• The constant inconvenience over the years of the bus gate Not enough buses in the evening - last bus at 10:15. NOT happy about the proposed new bus lane can't see how it will improve the issues with traffic as the new road layout has not been thought through.</li> <li>• 63 bus turns round onto new estate so cuts bus time by ¼ (Bergholt Road)</li> <li>• General bus problems (Bergholt Road)</li> <li>• Buses poor quality. Noisy, fume and as a parent never know which bus is buggy-friendly (Mile End Road)</li> <li>• No bus routes nearby (Romans)</li> <li>• Bus route in our Gavin Way very congested (Romans)</li> <li>• Evening bus service not frequent. No bus service on Sunday</li> <li>• Terrible bus service down Mile End Road (Mile End Road)</li> <li>• Proposed park and ride with no proper road system (Cuckoo Farm)</li> <li>• No to the park and ride. There are other more suitable places to put it! (Cuckoo Farm)</li> <li>• Park and ride (Mill Road)</li> <li>• Park and Ride scheme is a waste of time and money (Chesterwell)</li> </ul>
<p><b>Footpaths and Crossings (n = 23)</b></p> <ul style="list-style-type: none"> <li>• Width of the pathways on Mill Road on the Myland Primary School side are too narrow. It is very difficult to push a buggy along.</li> <li>• Foot/cycle links are very poor. e.g. to get from Squirrel Field to Bedford Road and/or to Fieldview Close/Turner Road, you have to either get very muddy on the High Woods fields, or go up to Mill Road.</li> <li>• It is impossible (because of traffic volumes) to use</li> </ul>	<ul style="list-style-type: none"> <li>• Hospital patients crossing near St. Pauls Hospital (St. Pauls' Hospital)</li> <li>• Crossing for pedestrians very dangerous roundabout. Have seen lorries ignore roundabout and go right. Cars from Gt. Horksley just go straight on (NAR / Boxted Road) Zebra crossing on northern approach heading to Boxted Road (NAR / Boxted Road)</li> <li>• No safe road crossing - Castle Park to Stadium footway</li> </ul>

<p>footpath 39 over the A12 - this is the greatly valued link to the Essex Way westwards.</p> <ul style="list-style-type: none"> <li>No pedestrian crossing on NAR when taking children from Boxted Road area to school. This is also a blind spot, so it is dangerous (Boxted Road / NAR)</li> <li>I live at No. 68. The road bends at Enid Way. During the height of traffic I cannot see to the left quickly enough. To the right my sight is blocked by parked cars. I am in a position which is inviting an accident yet having written and explained the predicament I have no response at all (Bergholt Road)</li> <li>No pedestrian underpass (Mill Road)</li> <li>There is talk of the footpath outside the house being used as an exit for the new estate. It is also being used as a cycle track. (Bergholt Road)</li> <li>No crossing on Turner Road (Turner Road)</li> <li>Speeding cars and buses (come on to) on pavements, due to sharp corners. (Turner Road)</li> <li>Traffic crossing end of Boxted Road-Nayland Road roundabout (Nayland Road)</li> </ul>	<p>(Mill Road)</p> <ul style="list-style-type: none"> <li>No suitable crossing for the Gilbert School (Brinkley Grove Road)</li> <li>Need a safer crossing at school</li> <li>Zebra crossing by school is needed (Mill Road)</li> <li>No appropriate crossing at Myland School (Myland School)</li> <li>No crossing for Gilbert School</li> <li>Zebra crossing for primary school (Myland Primary School)</li> <li>There not being a zebra crossing outside Mile End School, as some drivers are inconsiderate (Mile End School)</li> <li>Why were the developers allowed to build Closes with no footpaths out the bottom ends</li> <li>Footpaths on Bergholt road need to be better maintained (Bergholt Road)</li> </ul>
<p><b>Problems with cyclists and conditions for cyclists (n = 11)</b></p> <ul style="list-style-type: none"> <li>Cycle route to High Woods / Tesco because Mill Road is awful to cycle to cycle along as there is too much traffic.</li> <li>No cycle facilities on NAR (shared pavements don't count) (Bradford Drive)</li> <li>Safe cycle paths for kids to use to get to school - Gilbert School and St. Helena to be provided</li> <li>Appalling access to station by cycling (North Station)</li> <li>)</li> </ul>	<ul style="list-style-type: none"> <li>Green lines painted on a road and filled with broken glass and other rubbish are not cycle lanes! (North Station)</li> <li>Cyclists who have no regard for other road/pavement users.</li> <li>The cyclists think it is their right to use the pavements</li> <li>Cyclists on pavement</li> <li>No cycle path along Northern Approach</li> <li>Cycle access around the area</li> <li>Why do cycle paths stop (abruptly) (Oxley Park Drive)</li> </ul>
<p><b>NAR (n = 7)</b></p> <ul style="list-style-type: none"> <li>The area had been cut in half by the NAR. The Mill Road lights are set up purely for the traffic; pedestrians only get a green light in the gaps when cars aren't using each road. There are no phases just for pedestrians. This is a major route to the primary school from half of the catchment area. The traffic has greatly increased on Mill Road and Turner Road since the A12 Jn opened. This is made worse by the queues of traffic on Turner Road for the completely inadequate hospital car park.</li> </ul>	<ul style="list-style-type: none"> <li>NAR split the community in two (x 3)</li> <li>NAR opposite Bradford Drive</li> <li>Need to complete NAR to A12 junction</li> <li>Myland is spoilt by building NAR. It was a nice village when I first lived here. It's ruined my life</li> </ul>
<p><b>Traffic Lights (n = 6)</b></p> <ul style="list-style-type: none"> <li>Northern Approach traffic lights do not flow correctly (NAR)</li> <li>Lack of speed signs at the top of NAR / Boxted Road (NAR)</li> <li>Traffic lights do not make a noise (for the blind)</li> </ul>	<ul style="list-style-type: none"> <li>Traffic light signal system creates back log on Mile End Road at peak times. (Mile End Road)</li> <li>Phasing of traffic lights very long.</li> <li>There are no lights by Myland School - and it will take an accident to put it right! (Mill Road school)</li> </ul>

### Box 8. All other suggestions relating to Transport and roads

<p><b>Improved bus services (n = 19)</b></p> <p><i>Bus Routes / Frequency of bus services (n = 12):</i></p> <ul style="list-style-type: none"> <li>• Need a bus service direct to High Woods from Boxted Road number 2 needs to be more frequent (Boxted Road)</li> <li>• A bus service from the estate to the major supermarkets ( Defoe Crescent)</li> <li>• Improve the bus service in the evenings and on the weekends</li> <li>• Increase bus service evenings and Sunday</li> <li>• More regular bus scene at Mile End on Sundays</li> <li>• There should be more bus services</li> <li>• Need a bus service on (NAR)</li> <li>• Re-route park and ride</li> <li>• Need more buses</li> </ul>	<ul style="list-style-type: none"> <li>• Make room for northbound buses to stop near front entrance of hospital</li> <li>• A bus to the Hythe (goes down Cowdray) (NAR)</li> <li>• Need a bus stop (NAR)</li> </ul> <p><i>Other (n = 7):</i></p> <ul style="list-style-type: none"> <li>• Cheaper buses</li> <li>• Bus gate cameras must work all the time (Fords' Lane)</li> <li>• Improved bus service</li> <li>• Remove bus gate (Nayland Road)</li> <li>• Accelerate park and ride bus lane (to reduce congestion on Mill Road)</li> <li>• I would like to see the purpose of the bus gate re-evaluated.</li> <li>• Talking buses needed for partially-sighted / blind / elderly.</li> </ul>
<p><b>Suggestions to relieve congestion (n = 19)</b></p> <ul style="list-style-type: none"> <li>• Traffic calming needed on Brinkley Grove road coming off Mile End Road (Brinkley Grove Road)</li> <li>• Until Mill Road is no longer the northern rat run for the town I can't see things getting better for us as residents without improved cycle routes and potentially park and ride schemes to cut down the cars (Mill Road)</li> <li>• Stop rat run through Mill Road. Open up join from A12 junction to NAR (NAR)</li> <li>• Slow traffic on NAR (NAR)</li> <li>• Lose the bus lane to ease congestion (NAR)</li> <li>• Need a better traffic flow system (North Station)</li> <li>• Traffic could be eased along Mill Road, by temporarily opening the barrier at the football ground to traffic until the new road is built. Obviously diversions would need to be in place on match days, but there are stewards in the area so that is not a problem on match days.</li> <li>• Should reinstate station only lane which would stop traffic having to cut each other up (North Station)</li> </ul>	<ul style="list-style-type: none"> <li>• (North Station)</li> <li>• Regarding traffic congestion at North Station - pedestrian crossing bridge for a mobility-impaired only crossing (North Station)</li> <li>• (North Station)</li> <li>• Sort out the North Station traffic system (North Station: 2)</li> <li>• The North Station area basically needs demolishing and rebuilding properly. The 'Yellow Storage' building should never have been sited there. It should be knocked down and the ridiculous dog-leg roundabouts removed to make a streamlined approach, along with a new under bridge into Cowdray Avenue. This area will otherwise become completely jammed when the A12 link is fully open (North Station)</li> <li>• Traffic calming measures on residential roads re Turner Road and Bergholt Road (Turner Road)</li> <li>• Road calming on Turner Road - cars use new approach road (Turner Road)</li> </ul>
<p><b>Better facilities for cyclists (n = 9)</b></p> <ul style="list-style-type: none"> <li>• A cycle path from Mile End to Colchester would be useful as long as roads have been repaired and there are not huge potholes</li> <li>• Should be cycle path near the NAR (x4) (NAR)</li> </ul>	<ul style="list-style-type: none"> <li>• Better cycle paths needed (NAR)</li> <li>• Encourage integration of off road paths and road routes to provide joined up cycle facilities to ease / avoid confrontation between modes of transport (NAR)</li> <li>• Should be cycle path (Severalls)</li> <li>• There should be a cycle track on Mill Road -Maximus Drive.</li> </ul>

## Parking (n = 29)

### *Better parking on roads (n = 5):*

- There need to be double yellow lines one side of road from War Memorial to Dog and Pheasant. There are too many cars and it is very dangerous (Nayland Road)
- More parking patrols
- Create off-street parking (Nayland Road)
- More yellow lines to control parking in difficult areas (No location)

### *More parking / cheaper parking needed in specific areas (n = 10):*

- 
- More parking at the district General Hospital with no parking charges
- Provide adequate and free parking for hospital staff and patients
- Reduce car parking charges at General Hospital (Colchester General Hospital)
- Allow the hospital to build a larger car park, with direct access from NAR. They say local residents objected, I don't believe this - perhaps they only consulted immediate neighbours not the whole area! (Colchester General Hospital)
- (North Station)
- Multi-storey parking, but cost must fall. Purchase of Equity's land to improve access (North Station)

- Parking area near schools (Myland Primary School)
- Build a car park on Tubswick (Mill Road Recreation Ground)

### *Improve resident's parking and manage commuter parking better (n = 8):*

- Make resident parking 24-7 (Bruff Close)
- Stop people / commuters parking on roads.
- Make it so no commuters can't park. Residents parking zones only (Hakewill Way)
- Parking permits for people that live in Link Close (Link Close)
- Yellow lines on bollards to prevent poor parking (Mile End Road)
- Residential parking permits (Mile End Road)
- Time restriction for commuters to prevent parking problems (x2) (St. Michaels' Church)
- Parking permits needed (Bergholt Road)

### *Other (n = 6):*

- Introduce parking permits
- Use new car park at Church Hall (St. Michaels Church)
- Park and ride (North Station)
- Open up park and ride ASAP (United Way)
- Sort out the dreadful parking situation (Turner Road)
- Sensitively placed park and ride and bus lanes

<p><b>Better conditions for pedestrians (n = 28)</b></p> <ul style="list-style-type: none"> <li>• Create a footbridge to take footpath 39 over the A12 to provide access to the Essex Way westwards - remember the local stretch of the Essex Way is part of European Footpath E2, from Galway to Nice (A12)</li> <li>• Football stadium - need wider pathway as football fans walk on the road (Boxted Road)</li> <li>• Crossing needed for children at the Gilberd School (Brinkley Grove Lane)</li> <li>• Create local communitarian pathways / byways between isolated communities</li> <li>• Would be nice to have some wider and smoother pavements especially for handicapped people / blind / wheelchairs</li> <li>• New crossing bridge or underpass needed (North Station)</li> <li>• Dedicated pedestrian crossing (Severalls Lane)</li> <li>• Footbridge over the A12 for the footpath (A12)</li> <li>• Footbridge over A12 (footpath to West Bergholt) (A12)</li> <li>• Foot / cycle bridge over A12 to Essex Way (A12)</li> <li>•</li> </ul>	<ul style="list-style-type: none"> <li>• All public footpaths should be kept and enhanced.</li> <li>• Footbridge over A12 - we can't cross it!</li> <li>• Recommend a pedestrian crossing from the side entrance of the Gilberd School to High Woods Country Park (High Woods)</li> <li>• Improve and extend all-weather footpaths through country park (High Woods Country Park)</li> <li>• Need a new river crossing to ease road on Westway and Ipswich Road (Ipswich Road)</li> <li>• Controlled crossing on Mill Road outside school. Traffic can be busy (Mill Road)</li> <li>• More crossing (Mill Road)</li> <li>• Make crossing pedestrian led - far too dangerous to stay in middle (NAR)</li> <li>• Install pedestrian bridge at Wickes rather than lights.</li> <li>• Open footpaths</li> <li>• Take out pedestrian crossing at North Station - put bridge on that side where it's needed (North Station)</li> <li>• Promote the fact that there is a public footpath linking Mile End Road to Bergholt Road (South Braiswick Lane)</li> <li>• Need to encourage more walking and cycling. Why not organise more walking / cycling events to show where it's safe to walk / cycle.</li> </ul>
<p><b>Better roads (n = 15)</b></p> <ul style="list-style-type: none"> <li>• Reduce speed and large vehicles using Bakers Lane (Baker's Lane)</li> <li>• 20 mph speed limit in Defoe Crescent</li> <li>• Needs resurfacing - is a major bus route (Defoe Crescent)</li> <li>• Better lighting. Give priority to Boxted Road residents (Boxted Road)</li> <li>• Future planning for wider roads.</li> <li>• Put a weight restriction on Mill Road - especially from Brinkley Road roundabout westward (Mill Road)</li> <li>• Speed bumps outside Myland School (Mill Road)</li> </ul>	<ul style="list-style-type: none"> <li>• Better road layout, especially around North Station (North Station)</li> <li>• Improve roads, pot holes.</li> <li>• Reinstate access from Boxted Road into Nayland Road and vice-versa (Fords' Lane)</li> <li>• I suggest a speed camera + zebra crossing outside school (Mill Road)</li> <li>• Controlled crossing on Mill Road outside school. Traffic can be busy. (Mill Road)</li> <li>• Zebra crossing (Myland School)</li> <li>• Speed restriction measures (Bergholt Road)</li> <li>• Speed bumps and 20 mph limit in Mill Road (Mill Road)</li> </ul>
<p><b>Traffic lights (n = 3)</b></p> <ul style="list-style-type: none"> <li>• Junction between Mill Road / NAR - Right hand light would be safer when approaching from school (Mill Road)</li> </ul>	<ul style="list-style-type: none"> <li>• Lights at Mill Road / NAR to go green at some time (i.e. Right turns as well) (Mill Road)</li> <li>• Reschedule traffic lights to improve traffic flow through the railway bridge (Railway Bridge)</li> </ul>

### General Suggestions (n = 17)

- Need better cross-area links, Nayland/Mile End Road and Bergholt Road on accessible via long de-tours to North Station Roundabout, whether on foot bicycle and car.
- Access to A12 without the need to go via north station (A12)
- The NAR can mean it takes nearly 10 minutes to get from home to St Michaels church or the Co-Op. This really should have been an underpass (NAR)
- Open up the top end of Nayland Road again (Nayland Road)
- When the final section of the NAR is completed next year we will see new traffic patterns
- Police motorists
- Needs to be weight restriction for traffic here (Queenshead road – Boxted)
- Solve traffic problems - over pass! (Golf Club) Please would someone link J28 of the A12 to the NAR? At the moment, you have to drive for miles to get on A12.
- Traffic light to get onto roundabout from Mile End (Mile End Road)
- Stop building roads it only increases traffic (NAR)
- All further development should be stopped until traffic management is resolved (North Station)
- Joined up traffic plan (North Station)
- Improved road layout (North Station)
- Better roads needed (United Way)
- Better access road (North Station)
- An entrance off the new road (NAR) for the hospital (NAR)

### Box 9. All other issues relating to housing

#### Need for infrastructure before building houses (n = 23)

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|---|---|
| <ul style="list-style-type: none"> <li>• New houses will increase traffic under the bridge (Bergholt Road)</li> <li>• Mile End already struggles to cope with current number of residents. More houses, cars, etc.</li> <li>• What infrastructure is proposed with regard to residential development here? (Chesterwell)</li> <li>• Too many houses. More thought to be given to infrastructure and traffic at the station in particular. (NGAUE)</li> <li>• How are we going to manage (traffic) with yet more housing? (Bergholt Road)</li> </ul> | <ul style="list-style-type: none"> <li>• Asda / Tesco are at capacity. What will serve further development?</li> <li>• More houses but no schools, no meeting place (Severalls)</li> <li>• Beginning to build on field here - don't want building here - where would cars go? (NGAUE)</li> <li>• No to 2200 homes! Why destroy the countryside? Traffic will be even more congested. (Chesterwell)</li> <li>• No more houses – The roads can't cope now!</li> </ul> |
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#### No more house building on Tubswick - community centre instead (n = 2)

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| <ul style="list-style-type: none"> <li>• 9 houses proposed for Tubswick site is far too many. Should have been community facility / school extension (Tubswick)</li> </ul> | <ul style="list-style-type: none"> <li>• Don't need any more houses. Build a community centre for young people (Tubswick)</li> </ul> |
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#### No more houses (n = 77)

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|--|---|
| <ul style="list-style-type: none"> <li>• Development in the area. Damaging the house. (Bergholt Road)</li> <li>• (n = 52: Chesterwell: 8; No location: 25; Boxted Road:2; Rose Crescent:1; Cranbourne Close:1; Nayland Road: 1; Braiswick: 2; Mill Road:1; Chapman's Farm: 1; NGAUE: 8; Hakewill Way: 1; Mile End Road:1)</li> <li>• (Chapman's Farm)</li> <li>• Don't build houses by school (Mill Road: 2)</li> <li>• (No location: 1; NAR: 1)</li> <li>• There are too many people - used to like village. Now might as well be London (new estate). (Bergholt Road)</li> <li>• Care must also be taken regarding number of houses/square which if not regulated will result in "slum"</li> </ul> | <ul style="list-style-type: none"> <li>• Mile End's unique atmosphere will be ruined by further development on the scale proposed. It is not and should become Colchester overspill (NGAUE)</li> <li>• No further houses should be built in Mile End. The Council has ruined the area by not listening to residents.</li> <li>• Too many houses being built/people moving in from outside areas. Most of the new housing seems to be around Mile End so if it increases too much, it would be the thing that would make me move out.</li> <li>• The redevelopment of Tubswick. 8 houses in front of a primary school?!!! (Mill Road)</li> <li>• Too many rented houses! (Hakewill Way)</li> <li>• A good idea not to build 2 and a half thousand houses on a flood plain. (Chesterwell)</li> <li>• Too much rented accommodation (Bergholt Road)</li> </ul> |
|--|---|

<p>areas" in the near future.</p> <ul style="list-style-type: none"> <li>• Mile End is getting too overgrown with more and more housing.</li> <li>• Why are they building more houses here at Mile End? Other parts of Colchester have empty / derelict houses and far more open space. Mile End is getting less and less a village because of it!</li> <li>• Too many houses. This is a nice area but becoming too compact.</li> </ul>	<ul style="list-style-type: none"> <li>• Too many houses especially 'flats' (Mill Road)</li> <li>• No large housing estates</li> <li>• Such a lot of building but too much housing. Though the houses near the Queen B. School were atrocious. They don't like houses won't last for years and years.</li> <li>• The appalling Linden Homes development on Turner Road.</li> </ul>
<b>Travellers ( n = 6)</b>	
<ul style="list-style-type: none"> <li>• Really silly place to put the travellers' site. No facilities for Cuckoo Point so this will add to the problem. (Severalls)</li> <li>• There too many travellers</li> </ul>	<ul style="list-style-type: none"> <li>• No to travellers site (x 3)</li> <li>• This is not a sensible position for a travellers' site. There are no facilities or bus route. Numbers of occupants should be kept to a minimum. (Severalls)</li> </ul>
<b>Stop building on our green space ( n = 15)</b>	
<ul style="list-style-type: none"> <li>• Building should be kept to a minimum and as much parkland and trees as possible to be retained in Severalls (Oakwood Centre)</li> <li>• Building more houses and schools / shops in an already densely populated area will make the quality of life for existing and new residents intrinsically poorer especially when the only large country open space i.e. Chesterwell Wood is being proposed for development</li> </ul>	<ul style="list-style-type: none"> <li>• Buildings, development. Let the wild life live! (Chesterwell)</li> <li>• Lots of green fields to indicate boundary of Colchester. No houses or other development on these. Keep it green. (Chesterwell)</li> <li>• If new housing estate is built that is all I will see in the morning (NGAUE)</li> </ul>

#### Box 10. All other suggestions relating to housing

<p><b>Stop further development / No more houses ( n = 9)</b></p> <ul style="list-style-type: none"> <li>• Less houses / Stop building (No location: 6)</li> <li>• The only opportunity for change in Mile End would be to stop any further housing developments on a large scale.</li> </ul> <p><b>Distribution of new houses and further development ( n = 6)</b></p> <ul style="list-style-type: none"> <li>• If CBC is determined to build new houses in Colchester, they should be dispersed equally around the boroughs / villages, rather than being all built in Mile End thereby rendering Mile End with at last 10% of the whole population of Colchester. This does not seem to be fair to the existing residents or to the new proposed residents. It would also alleviate the potential increase of traffic in the area as a small increase would come in from all areas.</li> </ul>	<ul style="list-style-type: none"> <li>• Turn some of the Hospital land into flats – it is already built on!</li> <li>• A village environment (should be) recreated by building on The Severalls Hospital Site and not on valuable arable land.</li> <li>• The opportunities now are to actively develop the Severalls Hospital site and build the proper infrastructure around and through it so proper roads and footpaths are in place to meet the footfall of thousands of supporters' on match days. This should be done before thinking about developing other areas of Mile End. The Severalls land has been systematically allowed to fall into nothing less than a derelict dump over the last 16 years and it seems CBC use the "undeveloped" status of this site as the reason why they cannot improve the infrastructure (roads and footpaths) through and around the Severalls hospital site. The Council must not look solely at the potential "rates" revenue any developments generate.</li> </ul>
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<p><b>More infrastructure needed before development (n = 14)</b></p> <ul style="list-style-type: none"> <li>• If housing develops, more shopping, post office or similar</li> <li>• New roads required if all the new housing goes ahead (Chesterwell)</li> <li>• Improve the standard of planning for new homes so they have more space, wider roads and facilities.</li> <li>• If Severalls has to be redeveloped make it into a whole community with a school and shops, not one that people drive through as another way out of Mile End (Severalls)</li> <li>• Hopefully if any new developments are made they will increase the number of parking spaces for each abode, a one bedroom flat can easily have 2 car drivers living in it, who do not necessarily commute from the station and therefore do not need any parking spaces, therefore parking in the road and making the roads look messy and causing chaos. Does not make an estate look very nice with parked cars everywhere and it makes it very dangerous to drive around and live in for children.</li> </ul>	<ul style="list-style-type: none"> <li>• I think if the area is going to be developed with even more housing then new public amenities are essential. This could include a secondary school, even a primary school as the nearest schools are really too far to walk to regularly from Braiswick and are already oversubscribed. A convenience store, doctor's surgery and things like that would be very helpful. A play area for the children is also needed in this area. The main access roads into Colchester will need to be improved as adding more traffic will cause more problems to an area already suffering from the weight of traffic. It strongly believe consideration should be given to the public facilities to be built before the vast amount of new houses to ensure these services are up and running as new people move into the area.</li> <li>• If new development goes ahead have shared streets - not good for blind / partially sighted / wheelchair users.</li> <li>• We need to stop building houses until there are better links to the A12 and Severalls Park</li> <li>• We will need a better bus service if more houses are going to be built.</li> </ul>
<p><b>Other suggestions (n = 4)</b></p> <ul style="list-style-type: none"> <li>• Take away social housing (Tufnell Way)</li> </ul>	<ul style="list-style-type: none"> <li>• More houses for families.</li> <li>• Allocate some of the land for assisted living for the elderly (NGAUE)</li> </ul>

#### Box 11. All other issues relating to education and training

<p><b>Lack of places (n = 12)</b></p> <ul style="list-style-type: none"> <li>• Need a secondary school (2)</li> </ul>	<ul style="list-style-type: none"> <li>• Current schools are too full! One class has 40 children! (Mill Road Recreation Ground)</li> </ul>
<p><b>Too much building without infrastructure in place (n = 5)</b></p> <ul style="list-style-type: none"> <li>• Schools are full (Queen Boudica too be full soon) yet being more houses, what schools are the children to go to when they reach secondary school are those are also all full (Queen Boudica Primary School)</li> </ul>	<ul style="list-style-type: none"> <li>• Proposed housing with little / no provision for pre-schools or schools.</li> <li>• Not enough school spaces and pre-school spaces with all the houses being built (Kelso Close / Barnfield)</li> <li>• Too much building, not enough structures for schools etc.</li> </ul>
<p><b>Other problems (n = 4)</b></p> <ul style="list-style-type: none"> <li>• There is no school within walking distance of Braiswick Park</li> <li>• School (Queen Boudica Primary School)</li> <li>• Residents with disabilities and their families not consulted on their needs from the local environment. This includes the local school which is allowed to be</li> </ul>	<ul style="list-style-type: none"> <li>• Pre-schools are difficult to get into and you may not get the full 15 hrs of free time from the government which is unacceptable. This will get worse in the next year or two as there has been a baby boom in Mile End. I help run a brownie pack in mile end. There are 2 but there is a huge waiting list. Guiding in Mile End won't cope with any more houses and it's not easy getting volunteers.</li> </ul>



non-inclusive environment and where families move their children to other schools to get better provision for their children. I think this is how the school keep their results for the school high. This has the effect of low community understanding among the youth

- Lack of lollipop ladies outside school (n = 2)

#### Box 12. All suggestions relating to leisure and recreation facilities

##### More leisure facilities for young people (n = 4)

- More parks for children (n = 2)

- A safer playground with more facilities, especially for young children
- Make the park on Bradford Drive more appropriate for young people (Bradford Drive)

##### Sports (n = 13)

- Have a skate park (n = 3): Ford's Lane: 1; Nayland Road Recreation Ground: 1; Severalls Recreation Ground: 1
- Nets around goal posts (n = 2): Mill Road Recreation Ground: 1; No location: 1)
- Have a line around the pitch (Mill Road Recreation Ground)
- 5-a-side pitches should have been multi-sport pitches (Community Stadium)

- Have a football pitch near Hakewill Way (Hakewill Way)
- More team sports (Braiswick)
- More community use of gym club (Dance school)
- BMX Area: Severalls Recreation Ground
- Hard football court (Severalls Recreation Ground)
- More leisure facilities, for example, tennis courts

##### Other suggestions (n = 7)

- More outdoor activities for children and young people
- Widen park gates and make them pushchair-friendly (Axial Way)
- Have more activities for all ages (Hakewill Way)

- Have an area to relax in (Mill Road)
- Have more free activities for a family to enjoy
- Build an entertainment centre so that we don't have to drive too far
- More events organised locally

#### Box 13. All issues relating to crime and security

##### Anti-social behaviour (n = 23)

- People selling drugs and police outside neighbours' house (Myland Village)
- Children play area off Bergholt Road - problems with unruly behaviour and broken glass
- Teenagers (Defoe Crescent)
- Anti-social behaviour (not major), but especially in the park.
- Some antisocial behaviour from neighbours in the 'affordable homes' area.
- Drunks passing the house have damaged both our cars in the past.
- There are people who smoke in front of young children.
- People leave trolleys. Noise and unsociable people.
- The park - Graffiti and magazines unattended (inappropriate) (High Woods)
- Alarms going off at the rec at night (Mill Road Recreation Ground)

- Bad neighbours (e.g. Playing loud music) should be dealt with swiftly (NAR)
- Drunks walking past at night, waking up late at night
- Children in churchyard shouting and being abusive
- People who throw rubbish out of cars should be dealt with severely.
- Drunks passing the house have damaged both our cars in the past.
- Vandalism, since new builds
- Too many young people taking drugs (Raven Way)
- Graffiti near station (North Station)
- Safety – burglary (Thornton Drive)
- Out of school youth very noisy at times (Turner Road)
- Kids hanging around (Turner Road)
- Check for vandalism. Graffiti and inappropriate behaviour regularly (Mill Road School)
- Teenagers using shelter to hang out, drinking alcohol (Mill Road School)

#### Box 14. All issues relating to environment and conservation

<b>Development worries (n = 23)</b>	
<ul style="list-style-type: none"> <li>• If Chesterwell gets built over where do we let our dogs off the lead?</li> <li>• Possible loss of green open space</li> <li>• Keeping large areas of open space well maintained and easy to access</li> <li>• Proposed development on countryside</li> <li>• Don't ruin our beautiful village!</li> <li>• (Worried about) development, loss of green space and loss of established trees</li> <li>• Worried about wildlife going - seen sky larks, foxes and muntjac in the open areas</li> <li>• Leave what is left of the green space alone!</li> <li>• Worries regarding open spaces</li> <li>• Keep my fields for my wildlife!</li> <li>• Be careful with development of this small area.</li> <li>• No to 2.5 thousand houses on the fields!</li> <li>• Why are new houses being considered, building over open countryside, whilst there are many unoccupied and derelict dwellings within Colchester and surrounding areas?</li> </ul>	<ul style="list-style-type: none"> <li>• Concerned about losing pine trees behind Mill Road</li> <li>• Plans to development green field sites between Mile End and Braiswick are totally inappropriate and will destroy everything that is good about the area and community forever.</li> <li>• (Worried about) agreed plans to ruin Myland by building on every bit of green land that we have</li> <li>• No more houses in Myland, already far too built up. Not enough green space!</li> <li>• Too many areas being covered in homes and tarmac at the expense of green, open spaces!</li> <li>• No more houses. Must not lose green space.</li> <li>• Not enough green spaces on new developments.</li> <li>• Concerned about Severalls development. Would not wish to see a large development. Need green space</li> <li>• No to 2200 homes on greenfield west of Mile End Road</li> <li>• Too much over-developed, not enough green areas!</li> </ul>
<b>Dog mess (n = 23)</b>	
<ul style="list-style-type: none"> <li>• Dogs mess (20)</li> <li>• I have a dog. But wish everybody would clean up after their dog.</li> </ul>	<ul style="list-style-type: none"> <li>• Amount of dog fouling on pavements</li> <li>• Dog walkers should be watched - too many dogs poo on the road</li> </ul>
<b>Litter (n = 11)</b>	
<ul style="list-style-type: none"> <li>• Too much litter (n = 8): No specific location: 5; High Woods: 1;</li> <li>• Rubbish left by young people on Mill Road Recreation Ground</li> </ul>	<ul style="list-style-type: none"> <li>• Flytipping, trolleys around the local area. People not using bin cupboards in local.</li> <li>• Rubbish being put out early on pavement especially now on 4 day working week. Dustmen not picking up rubbish they are dropping.</li> <li>• Graffiti.</li> </ul>
<b>Other (n = 9)</b>	
<ul style="list-style-type: none"> <li>• Flooding (n =2): Severalls: 1; No location: 1)</li> <li>• Drainage system smells (Nayland Road: 2)</li> <li>• Roadside shrubs throughout the area need maintaining - very overgrown!</li> <li>• Sewage, water, refuse (no location cited)</li> </ul>	<ul style="list-style-type: none"> <li>• Derelict site at Studds Lane</li> <li>• Not enough public open space (Ford's Lane / NGAUE / High Woods)</li> <li>• Green space good but inadequate to serve increasing population in the area. More needed. (High Woods)</li> </ul>

#### Box 15. All other suggestions relating to community

<b>Need for a local community centre (n = 15)</b>	
<ul style="list-style-type: none"> <li>• Community stadium should do more for the community (Community Stadium: 2)</li> <li>• (Community Stadium)</li> </ul>	<ul style="list-style-type: none"> <li>• Build a community centre for young people (Tubswick)</li> <li>• Use of the community centre for young families (Fan Avenue)</li> <li>• We need a community centre for young and old alike</li> </ul>

<p><b>Community consultation (n =4)</b></p> <ul style="list-style-type: none"> <li>• I live in Mile End and it has changed quite a bit over the last 40 years. More housing and a football ground, this was built without considering the residents of the road around the stadium.</li> <li>• No improvement unless the powers that be start listening to the wishes of the community and acting upon their needs.</li> <li>• We should have had more time to take this (consultation) to the wider society.</li> </ul>	<ul style="list-style-type: none"> <li>• Unfortunately nothing will change until CBC recognise residents concerns and they act upon these. To date they have shown contempt by ignoring the issues. One councillor actually said, in writing, that the road closures were "a minor inconvenience" so this says a lot about how the council doesn't really care about residents or about Mile End.</li> </ul>
<p><b>Other suggestions (n = 19)</b></p> <ul style="list-style-type: none"> <li>• Library as a community facility</li> <li>• More community facilities (Mill Road)</li> <li>• Youth centre for young people and young mums etc. (Great Horkesley)</li> <li>• Maintain and enhance quality centre for social / retail community in Myland village (Mile End Road)</li> <li>• Councillors should be appreciated more for giving up so much of their spare time!</li> <li>• Braiswick not to be linked to Mile End (Braiswick)</li> <li>• Raising awareness of local charitable sources and encouraging self help / empowerment.</li> </ul>	<ul style="list-style-type: none"> <li>• Needs school / shop. Anything to make it more of a community (Springham Drive)</li> <li>• Ensure a mixed development - residential, commercial, retail, common community area, care. And allow community to interact (Chesterwell)</li> <li>• Create architectural quality centre for community / retail / social activities in East Myland (Caris Crescent)</li> <li>• Organise more community fairs. Motivate more people to participate (in) Myland</li> <li>• Need more community spirit</li> </ul>

**Box 16. All other issues relating to facilities and services**

<p><b>Need for better rubbish collection /litter-picking (n = 3)</b></p> <ul style="list-style-type: none"> <li>• (Need) more bins!</li> <li>• No wheelie bins for the rubbish (Tufnell Way)</li> </ul>	
<p><b>Lack of a community centre, things for people to and places for them to go (n = 18)</b></p> <ul style="list-style-type: none"> <li>• Pub closes early on a Saturday!</li> <li>• Not a lot to do</li> <li>• Nothing to do socially</li> <li>• Insufficient community facilities.</li> <li>• (Lack of) things for kids to do for free</li> <li>• No community centre</li> </ul>	<ul style="list-style-type: none"> <li>• There are no community facilities to speak of. The Myland Parish halls are running at capacity. We could do with a property community centre and larger hall for public events and for party hire etc.</li> <li>• The community centre is not really community orientated (Community Stadium)</li> <li>• More community facilities needed especially community centres and things from youngsters to do.</li> <li>• Lack of access to sports courts and gyms (Mill Road)</li> </ul>
<p><b>Not enough shops, post offices and pubs (n = 28)</b></p> <ul style="list-style-type: none"> <li>• No facilities for this development, e.g. shops, buses etc. (Axial Way)</li> <li>• No amenities at all (Turbine Road)</li> <li>• No infrastructure of shops in walking distance (Axial Way)</li> <li>• Lack of local shops, e.g. grocers, butchers (Bergholt Road)</li> <li>• Lack of convenience store (Bradford Drive)</li> <li>• Lack of facilities, no post office, shops (Braiswick)</li> <li>• No community facilities like a centre, shops, not enough to keep the youth entertained.</li> <li>• Insufficient facilities - schools, doctors, etc. One month for a doctor's appointment without the new housing.</li> </ul>	<ul style="list-style-type: none"> <li>• Lack of post office in walking distance (Nayland Road)</li> <li>• Lack of facilities, shops (New Braiswick Park)</li> <li>• Lack of public house near 'Little Rome' development</li> <li>• Better local convenience store for papers etc.</li> <li>• Lack of local amenities (i.e. shops). (North Station)</li> <li>• (Lack of) big shops, conveniences (near Community Stadium)</li> <li>• Very few amenities</li> <li>• Loss of local shops, Post Office and Garage and the additional through traffic. Due to the Stadium Boxted Road is sometimes closed to residents and the bus gate makes it more difficult for some residents to access the remaining local shops. (Boxted Road)</li> </ul>

<ul style="list-style-type: none"> <li>• Please more post-offices.</li> <li>• Not enough shops for things like clothes etc. like there are in Stanway</li> <li>• Myland has no library, no compost or recycling facilities, no swimming pool, no multi-sport pitch</li> </ul>	<ul style="list-style-type: none"> <li>• Lack of facilities (Romans)</li> <li>• No local shops (NAR)</li> <li>• No post office (North Station)</li> <li>• No amenities (Axial Way)</li> </ul>
<b>Wider Pavements (n = 3)</b> <ul style="list-style-type: none"> <li>• Sort out pavement and lights (Boxted Road)</li> </ul>	<ul style="list-style-type: none"> <li>• Pavement narrows too much for double buggy. Too dangerous to walk with group of children on this side of the road (Mill Road)</li> <li>• Narrow pavement at some points (Mill Road)</li> </ul>
<b>Other (9)</b> <ul style="list-style-type: none"> <li>• The council close the road I live on (Boxted Road) when Colchester United play football at Cuckoo Farm Stadium (up to 30 times a year). Residents are denied access to their homes on match days! This has happened because CBC failed to acknowledge the issues raised by ECC and residents before the stadium was built (in 2005). CBC continue to disregard residents rights on this matter for 4 years now and they refuse to ensure Boxted Road safe for pedestrians by installing proper pavements and street lighting, so it becomes safe for supporters to use, without just closing the road. ECC blame CBC for not including improvements to the road as part of the stadium development so they (ECC) also seem content to close the road and refuse access for people who live on Boxted Road.</li> </ul>	<ul style="list-style-type: none"> <li>• The unrealistic siting of the football stadium without proper supporting facilities (Community Stadium)</li> <li>• Noise from stadium late at night on occasions (Community Stadium)</li> <li>• Noise from stadium late at night on occasions (Community Stadium)</li> <li>• The local doctor's surgery using an 0844 number when it is supposed to be local and 01206 number would not cost locals to call it.</li> <li>• Extra lollipop ladies needed (Nayland Road)</li> <li>• Proper infrastructure - roads, community facilities etc. needed (</li> <li>• Colchester General Hospital is now looking very dated and overall grotty especially if you compare with Broomfield Hospital in Chelmsford! (Colchester General Hospital)</li> <li>• Need lollipop lady (Nayland Road)</li> </ul>

#### Box 17. All other suggestions relating to facilities and services

<b>More facilities for children and young people (n = 26)</b> <p><i>General (n = 6):</i></p> <ul style="list-style-type: none"> <li>• Better facilities for children</li> <li>• More things for children to do</li> <li>• More for children</li> <li>• More activities for teenagers</li> <li>• More facilities for young people</li> </ul> <p><i>Specific Suggestions (n = 20):</i></p> <ul style="list-style-type: none"> <li>• Better facilities for play area for younger children needed (new park not safe).</li> <li>• More parks for children to play in</li> </ul>	<ul style="list-style-type: none"> <li>• Extend playing field</li> <li>• Skate park and more play equipment</li> <li>• Create play area (Weetman's Drive)</li> <li>• Need more childcare options. School desperately needs an after school club. (Myland School)</li> <li>• Need lollipop lady at school crossing</li> <li>• More play areas</li> <li>• A youth club (Nayland Road)</li> <li>• Enlarge Mile End playing fields by adding the field between the changing rooms and Braiswick Farm</li> <li>• More after-school clubs at affordable rates</li> <li>• More social clubs for teenagers like 11-17s (High Woods)</li> <li>• More playing equipment to kids on the High Woods/turner rise side of Mile End (High Woods)</li> <li>• Youth club (Mill Road)</li> <li>• Youth groups (No location: 2)</li> <li>• Lollipop person outside primary school</li> </ul>
<b>Places to go / Things to do (n = 13)</b> <ul style="list-style-type: none"> <li>• Bring McDonalds to Myland</li> <li>• Include community and retail facilities in new large-scale development (NGAUE)</li> <li>• Swimming pool (Hakewill Way)</li> </ul>	<ul style="list-style-type: none"> <li>• Opportunity to develop recreational area - more sports, park area, eating and meeting (café, bar), community meeting place, dog-friendly</li> <li>• More pizza shops</li> <li>• Fast food restaurant near stadium (Community Stadium)</li> <li>• Skating (Mill Road Recreation Ground)</li> </ul>

<ul style="list-style-type: none"> <li>• A new park (Mill Road)</li> </ul>	<ul style="list-style-type: none"> <li>• A skate park at the park (Mill Road Recreation Ground)</li> </ul>
<b>More post-offices (n = 12)</b> <ul style="list-style-type: none"> <li>• I would like to see the council encourage the CO-OP to upgrade their shop in Mile End as they did in West Bergholt, this to include a post office counter which is much needed. (Nayland Road)</li> </ul>	
<b>More / better shops (n = 20)</b> <ul style="list-style-type: none"> <li>• We need more shops to bring east and west together.</li> <li>• We need a shop along Bergholt Road – the petrol station is too expensive (Bergholt Road)</li> <li>• More shops (Fords Lane)</li> <li>• More sweets shops</li> <li>• Improve shops</li> <li>• Better infrastructure and more local shops. Not supermarkets.</li> <li>• Can we have a bigger co-op? (Mile End Road)</li> <li>• Tesco Metro (Nayland Road)</li> <li>• More local shops (Squirrels Field)</li> <li>• Lack of a Tesco</li> </ul>	<ul style="list-style-type: none"> <li>• We need shops (Tufnell Way)</li> <li>• Would be good to have a mall somewhere (Turner Road)</li> <li>• Local shops (Rose Close)</li> <li>• We need shops (Mill Road)</li> <li>• Bigger co-op (x 2)</li> <li>• More shops in Myland, and a general store at Mill Road, Severalls Lane flats (Stammers Road)</li> <li>• Village stores, newsagent needed. Would be great for school children / local residents (Little Rome)</li> <li>• Better shops (Hakewill Way / NAR)</li> <li>• At least some community facilities. Local shops so that people don't feel the need to drive to get a newspaper, pint of milk or tin of paint!</li> </ul>
<b>Sports facilities (n = 6)</b> <ul style="list-style-type: none"> <li>• Cricket club (Fords Lane)</li> <li>• Would like a tennis court (Severalls)</li> <li>• Football cage on recreation ground</li> </ul>	<ul style="list-style-type: none"> <li>• Nets and proper goal post (Mill Road Recreation Ground)</li> <li>• Play area</li> <li>• A tennis court and swimming pool would be good by the recreation ground.</li> </ul>
<b>General suggestions (n = 16)</b> <ul style="list-style-type: none"> <li>• Better path and lights for football fans (Boxted Road)</li> <li>• More visitor information signs (Between Severalls House and Willow House)</li> <li>• There should be a public toilet at the country park (High Woods Country Park)</li> <li>• Village parish need more windows</li> <li>• Get rid of the Nayland road shopping centre sign. The shop is not a shopping centre!</li> <li>• Need more amenities (Nayland Road)</li> <li>• Provide more allotments (NGAUE)</li> <li>• Create a quality centre for country / retail / social / education in Braiswick area</li> <li>• Places to lock your bike up</li> </ul>	<ul style="list-style-type: none"> <li>• Tubswick site should be community facility / extension to Myland School</li> <li>• Library (Severalls)</li> <li>• More community facilities closer to Turner Rise (Turner Road)</li> <li>• If development happens much consideration must be given to community facilities, jobs etc. (NGAUE)</li> <li>• More infrastructure</li> <li>• More community facilities needed, e.g. Community centres, allotments, sports</li> <li>• The playing field opposite Myland Primary School should not have been granted planning permission for yet more houses. This land could have been used to facility a decent supermarket incorporating a post office, or as an extension to Mile End School. It should have been used for the good of the community not to line yet more developers pockets (Mill Road).</li> </ul>

## Annex C. Selection of participatory methods for use in community assessments

Methods	Why use	How to use
5 Participants' data sheets	To record details about the participants involved in the process; and to break the ice. Allows for accurate information to be collected anonymously.	Give each participant a series of sticky dots, and ask them to add them to prepared boxes on a sheet to represent age groups, gender, length of time in the community, distance travelled to work/school etc.
6 Map-model	To reveal geographic knowledge of participants, and to break the ice.  There are a wide range of different types of map – resources, social, health, impact monitoring, special places, problems, opportunities for improvement	These can be prepared or drawn-constructed by participants:  Prepared – coloured map on polystyrene that can be carried, with coloured flags to stick into map.  Drawn-constructed – on paper or on the ground.
7 Historical profile or time line	To document the history of major recollected events in a community by decade or with approximate dates.	Events marked onto sheets of paper hung on wall (for many participants) or on small sheets (single participant)
8 Seasonal calendar	To explore seasonal patterns and constraints e.g. rainfall, labour, credit, food consumption, illnesses, prices, migration, pests, fuel etc	Draw on paper a histogram or use seeds to illustrate relative quantities of item of interest
9 Social audit	To understand the local social organisations, their activities and their linkages to external agencies	Use circles to represent people or groups; these can be cut and arranged, or drawn on paper.
10 Transect walks	To observe and hear details about the area of interest – best conducted as systematic walk with key informants	Walk through the area of interest, observing, asking, listening, and seeking problems and possible solutions. Findings can be mapped on to a transect diagram.
11 Activity profiles	To explore daily patterns of activity	Chart for each hour of the day typical activities, amount of effort, time taken, location of work. Compare for different people e.g. men, women, old, young; compare profiles and routines for different seasons.
12 Multi-criteria matrices	To compare items according to a range of criteria	Items placed on columns of a matrix, and criteria for judging or scoring them in rows; scoring is conducted row by row, with an individual score allocated to each cell. These can be discussed and scored, or use seeds to construct final score.
13 Systems diagrams	To identify linkages and connections in complex real-world systems	Drawn as systems diagram with elements and linkages marked, with analysis of both flows and system states
14 Ideal futures	To identify how participants would like things to be in 20 years time – beyond what is likely to what is ideal	Conducted on wall-charts or in group discussions
15 Responsibility and action matrices	To determine which stakeholders are best suited to and capable of taking on future activities	Matrix that separates activities that local people can do themselves; what they can do with external help and support; what external agencies can;

## Annex D. Prioritisations and responsibility for each opportunity by sector

Sector	Key opportunities	Priority ranking	Who to take it forward
Transport and roads	• Improve North Station roundabout area (transport infrastructure)	3	Agencies, LAs, service providers
	• Better bus service	10	Agencies, LAs, service providers
	• Traffic calming measures on busy roads	9	Agencies and community
	• Alternative transport routes		Needs national policy change
	• Safer crossings near schools	11	Agencies and community
Housing	• More parking	-	Agencies, LAs, service providers
	• More infrastructure and facilities before/ with proposed development	6	Agencies, LAs, service providers
	• Alternative location for new housing (i.e. not in Mile End)	2	Needs national policy change
Education and training	• Build on brown field sites not on 'untouched' land	10	Agencies, LAs, service providers
	• Need preschool and/or nurseries	9	Agencies and community
	• More joint community, youth and education space and facilities	9	Agencies and community
	• Need a new primary school	-	Agencies, LAs, service providers
Leisure and recreation	• Need new secondary school	-	Agencies, LAs, service providers
	• Need for youth facilities	11	Agencies and community
Employment and local economy	• More local jobs	9	Agencies, LAs, service providers
Crime and security	• More PCSOs in area	-	Agencies, LAs, service providers
	• Lock gates for Mill Rd Rec. at night	-	Community with support
Environment and conservation	• Keep Severalls 'green'	-	Agencies, LAs, service providers
	• More footpaths and cycle ways	5	Agencies and community
	• More country park wardens and toilets in High Woods country Park	-	Agencies and community
Community	• Community Centre needed	4	Community with support
	• Encourage more community spirit	-	Community
	• More local involvement from Community Stadium	10	Agencies and community
Facilities and services	• Community facilities (clubs, community hall etc)	1	Community with support
	• More shops and facilities, post offices and pubs	8	Agencies and community
	• More street wardens	-	Agencies and community
	• Improve footpaths	10	Agencies, LAs, service providers
	• Safer routes to school	6	Community with support

## Annex E. Co-Contributors

Name	Organisation
Zareen Bharucha	Research Officer, iCES, University of Essex
Shelley Blackaby	Planning Policy Officer, Colchester Borough Council
Jean Dickinson	Local resident, Myland Parish Council
John Dickinson	Local resident
Revd. Ray Gibbs	Local resident, Vicar of St Michaels Church
Martin Goss	Local resident, Councillor
Scott Greenhill	Local resident, Councillor
Chris Halls	Zone Manager, Colchester Borough Council
Helen Harris	Local resident, Clerk to the Parish Council
John Hepburn	Real Oddies Cricket Club
Pete Hewitt	Local resident, Myland Parish Council
Rachel Hine	Assistant Director, iCES, University of Essex
Robert Johntstone	Local resident, Chair of Myland Parish Council
Mandy Jones	Research and Engagement Manager, Colchester Borough Council
Carol Magnus	Local resident, Myland Parish Council
Bev McClean	Coast and Countryside Planner, Colchester Borough Council
Patrick Mills	Local resident, Myland Parish Council
Julius Ocitti	Local resident
Pete Pearson	Local resident, St Martin's Cricket Club
Emily Hennings	Local resident, Admin. Assistant, Myland Parish Council
David Rose	Local resident
Anne Turrell	Local resident, Councillor
Clare Williams	Local resident



## **Annex F. Engagement Team Pledge**

### **Mile End Community Engagement Process – July 2011**

#### **Pledge for team members**

I \_\_\_\_\_[insert name] agree to be part of the Mile End Community Engagement team – a mixed team of local residents, University of Essex and CBC staff whose role is to facilitate taking an anonymous, interactive and inclusive, non-verbal consultation process to out to the wider community – the residents of the ward of Mile End in Colchester.

I agree to enable others to have their say without voicing or imposing my own personal views and opinions or those of either my employer or constituents.

Signed: \_\_\_\_\_

Date: \_\_\_\_\_