

## **Noise from Road Works**

Most such works are carried out by utility companies; including gas, electricity, water, telephone and cable services.

Such companies are Statutory Undertakers, which means that they are authorised by Parliament to carry out works in the street as necessary. This means that we are normally unable to prevent them from continuing noisy works.

In addition, for reasons of safety and/or traffic congestion, the police and our own traffic management team require works to be done at night or weekends. This takes precedence over our own aim of reducing noise nuisance.

However, we do encourage all non-emergency work to be carried out during normal permitted hours for construction works where possible. These hours are from 08.00 to 18.00 on weekdays and 08.00 to 13.00 on Saturdays.

If we find that these works had no justification for working outside these hours, we will let you know and take the appropriate action.